



Okanogan-Wenatchee National Forest, Naches Ranger District | April 2023

Boulder Cave Timed Ticket Reservation System Frequently Asked Questions (FAQ)

What is the Boulder Cave Timed Ticket Reservation System?

The Boulder Cave Timed Ticket Reservation System is how visitation will be managed at Boulder Cave. Visitors will be required to secure a reservation to visit the site.

When does the new system take effect?

The Boulder Cave Timed Ticket Reservation System goes into effect May 24, 2023. Tickets are available for reserving 14 days in advance at 7 a.m. PDT. Tickets can also be reserved no less than 2 days in advance, depending on availability.

Why is this change being implemented?

Boulder Cave consistently receives an average of 50,000 visitors during the operational season. High-volume visitation often far exceeded the site's capacity. Overcrowding resulted in long wait times to park and visitors often parked in unsafe locations. Purchasing a timed ticket will improve visitor's experience by ensuring entrance and alleviating parking issues. This area uses the timed ticket reservation system to protect it from excessive human impacts, help meet local health department requirements, and facilitate a positive recreation experience.

How does the reservation system work?

Timed tickets for Boulder Cave will be available on Recreation.gov and allows entrance into the entire facility. Early entrance is not permissible, and last entry is at 3 p.m. Visitors will be allowed to leave the site and re-enter on the same day. Cellular service is not available at Boulder Cave Daily Use Area and in that vicinity along Highway 410. You'll want to download your ticket to your phone or print it off prior to leaving home.

How do I reserve and use a timed ticket?

Step 1: Log in or create an account on Recreation.gov <https://www.recreation.gov/timed-entry/10089740/ticket/10089741>.

Step 2: Reserve your ticket. Tickets will be \$5 per vehicle with a \$2 non-refundable reservation fee. Print a copy of your reservation and/or download it to a mobile device.

Step 3: Arrive at Boulder Cave on your reservation date, no later than 3 p.m. Forest Service staff will scan your ticket upon entry to the parking lot.

Step 4: If you possess a Recreation Pass and it was used to secure your reservation, please ensure you clearly display it in your vehicle.

Step 5: Depart the recreation site by closing time.

How many vehicles can I make a reservation for at one time?

Visitors may only secure one private vehicle reservation per day. The reservation holder must be in the vehicle at the time of arrival to Boulder Cave.

Is a timed ticket required if I bike or walk to Boulder Cave?

Yes, this is a Day Use Fee, not a parking fee.

May I transfer my reservation to someone else?

No, tickets cannot be sold, auctioned, or transferred.

I don't use a computer or smart device. How do I make a reservation?

Reservations can be made by calling Recreation.gov at 1-877-444-6777. The Recreation.gov call center is open daily from 7 a.m. to 9 p.m. PST. Proof of reservation will still be required at your time of visit. Paper copy or digital ticket downloads are accepted.



Okanogan-Wenatchee National Forest-Naches Ranger District | March 2023

Is a Recreation.gov account required to make a reservation?

Yes, a Recreation.gov account is required for all Recreation.gov transactions.

Will timed reservation tickets be available onsite?

No, timed ticket reservations will not be for sale at Boulder Cave. Same day reservations will not be possible.

I have a timed ticket reservation – are there other passes required at Boulder Cave?

In addition to a timed ticket reservation, a valid recreation pass is ONLY required if you used one to purchase your timed ticket. Passes accepted include the Northwest Forest Pass and Interagency Passes (such as the America the Beautiful Pass).

What amenities and services are available at Boulder Cave?

- Paved Parking Lot (accommodates standard, motorcycles, and accessible options)
- Vault toilets
- The Boulder Cave Trail and the Boulder Barrier Free Trail
- Pavilion with picnic tables and BBQ grills

I am not going to be able to use my reservation – what should I do?

- Cancellations must be made at least 24 hours in advance of the entry time for a refund minus the \$2 processing fee. Refunds must be processed through www.recreation.gov.
- No refunds for no shows, adverse weather, or cancellations less than 24 hours in advance.
- Once printed, the ticket is considered issued, and modifications or cancellations will no longer be allowed.

Tickets that have been canceled will reappear on the reservation system, allowing other visitors the opportunity to visit Boulder Cave.

GOOD TO KNOW BEFORE YOU GO

- **NO waterfall access!** Access to the waterfall is closed. Please stay on designated trails to protect sensitive wildlife habitat.
- **Directions:** From Naches, WA take Highway 12 west for 4.4 miles and continue onto State Route 410 west and follow for another 25 miles past the community of Cliffdell, WA. Then turn left on Forest Road 1704/Old River Road, cross the bridge over the Naches River, take a right, and follow the road to the entrance of Boulder Cave Day Use Area.

For more information about Boulder Cave please visit us online at:

<https://www.fs.usda.gov/recarea/okawen/recreation/hiking/recarea/?recid=58131&actid=50>

Contact Information: Mailing address, Naches Ranger District, Boulder Cave Timed Tickets, 10237 HWY 12, Naches WA, 98937; Phone: 509-653-1401