



# VISITOR SERVICES ALONG HIGHWAY 50 ON THE MOVE

## ELDORADO NATIONAL FOREST

FALL 2018

The Eldorado National Forest is consolidating Visitor Information Services (VIS) on the Highway 50 corridor. All visitor services currently located at the Pacific Ranger District in Pollock Pines will move to the Placerville Ranger District location in Camino. The Placerville location will now handle Desolation Wilderness permits and the rental cabins in addition to the daily visitor information needs.

### WHY ARE WE CONSOLIDATING VISITOR SERVICES?

- Provide more efficient customer service to local communities and the visiting public.
- Decrease facility maintenance costs to allow more investment of taxpayer dollars into forest resource management.
- Provide a safe and healthy environment for employees, volunteers, partners and forest users.

### WHY CHOOSE THE PLACERVILLE DISTRICT?

The Placerville Ranger District location was selected as the primary Visitor Center as it is centrally located along the Highway 50 corridor and has an easier and safer entrance/exit off of Highway 50 for visitors.

### TRANSITION TIMELINE

- **September 2018:**  
Setup and prepare Placerville Ranger District office for the additional services and traffic.
- **October 14:**  
Pacific Ranger District Visitor Information office closes. Business office only. Phone number will be (530) 644-2349.
- **October 15:**  
Placerville Visitor Center opens with full visitor service capability. Primary contact phone number for wilderness information is (530) 647-5415. For all other services call (530) 644-2324.
- **October 15:**  
Supervisor's Office will continue providing full services for visitors, except for Desolation Wilderness permits.

### VISITOR INFORMATION OFFICES

#### PLACERVILLE RANGER DISTRICT OFFICE

4260 Eight Mile Road, Camino, CA 95709  
(530) 644-2324 - Visitor information  
(530) 647-5415 - Desolation Wilderness

#### Take Exit 54 from Highway 50.

Days/Hours:

- ♦ **Now - October 12, 2018**  
Monday to Friday, 8:00 am to 4:30 pm
- ♦ **October 15 - December 8, 2018**  
Monday to Saturday, 8:00 am to 4:30 pm
- ♦ **December 10- April 2019**  
Monday to Friday, 8:00 am to 4:30 pm
- ♦ **May 2019 - September 2019**  
7 days/week, 8:00 am to 4:30 pm

#### FOREST SUPERVISOR'S OFFICE

100 Forni Road, Placerville, CA 95667  
(530) 622-5061

Days/Hours:

- ♦ **Now - November 9, 2018**  
Monday to Friday, 8:00 am to 4:30 pm
- ♦ **November 12 - December 8, 2018**  
Monday to Saturday, 8:00 am to 4:30 pm
- ♦ **December 10- November 2019**  
Monday to Friday, 8:00 am to 4:30 pm

### BUSINESS OFFICE

#### PACIFIC RANGER DISTRICT OFFICE

7887 Highway 50, Pollock Pines, CA 95726  
(530) 644-2349

Days/Hours:

- ♦ **Now to September 30, 2018**  
7 days/week, 8:00 am to 4:30 pm
- ♦ **October 1 through October 12, 2018**  
Monday to Saturday, 8:00 am to 4:30 pm
- ♦ **Starting October 15, 2018**  
Monday to Friday, 8:00 am to 4:30 pm



## Visitor Services Matrix (effective October 15, 2018)

Service	Placerville RD	Supervisor's Office	Pacific RD	Georgetown RD	Amador RD	Other
Business Office	X	X	X	X	X	
Retail Outlet	X	X		X	X	Crystal and Carson Pass Information Stations in summer
Visitor Information	X	X		X	X	Crystal, Cleveland, Carson Pass Information Stations in summer <a href="http://www.fs.usda.gov/eldorado">www.fs.usda.gov/eldorado</a>
Desolation Wilderness Overnight permit	X					<a href="http://www.recreation.gov">www.recreation.gov</a> for reservations and permits. LTBMU for walk-up permits. (530) 543-2600
Desolation Wilderness Day permit	X					Trailheads in summer
Woodcutting permit	X	X		X	X	
Campfire permit	X	X		X	X	<a href="http://www.preventwildfire.org">www.preventwildfire.org</a> Crystal and Carson Pass Info Stations in summer.
Cabin Rental Check-in/out, Keys	X					
Christmas Tree permit	X	X		X	X	
Backyard burning permit <i>Recreation Residences only</i>	X				X	
America the Beautiful Passes Annual/Senior/Access	X	X		X	X	Purchase Annual & Senior passes online at <a href="https://store.usgs.gov/recreational-passes">https://store.usgs.gov/recreational-passes</a>
ENF Annual Passes	X	X		X	X	Carson Pass Information Station in summer (cash only)
Mokelumne Wilderness Overnight permits	X	X			X	Carson Pass Information Station in summer.
Mokelumne Wilderness Overnight permits Carson Pass Mgmt Area					In winter only	Carson Pass Information Station <b>Only location in summer.</b>
Sno-Park permits					X	Purchase online at <a href="http://ohv.parks.ca.gov/?page_id=26911">http://ohv.parks.ca.gov/?page_id=26911</a> . In person at: Highway 50 - Kyburz Silver Fork Store & Strawberry Station. Highway 88 - Amador Station Gas & Grocery.