

ITEAM Access How To

Overview:

ITEAM (Incident Training Equipment and Agreement Management) is a program used by dispatchers, fire contracting, fire management, buying teams and any others to store source lists for equipment and services for fire use. The program is also used to generate an EERA (Emergency Equipment Rental Agreement) for resources stored in the system. The EERA must still be signed by the vendor and a warranted Contracting Officer.

In early 2016 a newer version of the program was created. The new version has many additional attributes for the dispatch and contracting community to utilize. With it users who have a warrant and have Contracting Officer access will have the ability to see ALL vendors and not just the vendors who have passed the requirements to do business with the government, have negotiated agreed upon pricing per the FACT group and have then been locked in the system to order. Dispatchers will still only see vendors who have done all the above and been locked in the system.

Are you a NEW USER?

If you have never had access to ITEAM before you need to first have an E-Authentication account with a Level 1 account.

<https://identitymanager.eems.usda.gov/registration/index.aspx>

Once you have an E-Authentication account go to this link:

<https://fireportal.usda.gov/fam/>

The screenshot shows the user interface for requesting access to various systems. At the top, it says "fireportal.usda.gov / fam" and "User rywymom@gmail.com logged in. Logout". A green notification bar states: "Success: Access requested. You'll be notified by email at rywymom@gmail.com when your request is approved or denied." Below this, a blue header says "Hello Juanita Dickson (rywymom@gmail.com)". The main content area lists several systems with their access levels and "Request Access" buttons:

System	Access Level	Action
FTEM: Fuel Treatment Effectiveness Monitoring	[Dropdown]	Request Access
ICAP: Incident Command Application	Applicant [Dropdown]	Request Access
ITEAM: Incident Training & Equipment Acquisition Mgmt	[Dropdown] [Dropdown] [Dropdown]	Request Access
WFCMR: Wildland Fire Chemical Misapplication Reporting	[Dropdown]	Request Access
Washington State Smoke Reporting	[Dropdown]	Request Access

Use the form above to request changes to your fireportal.usda.gov access levels.

Request Access to ITEAM for what you are:

- Either Dispatch OR CO
- Region 6
- NOTHING in the 3rd pulldown.
- REQUEST ACCESS

Once you have requested access your request will be approved within 24 hours. IF you need it ASAP please contact Juanita Dickson 541-419-5173 or jdickson@fs.fed.us

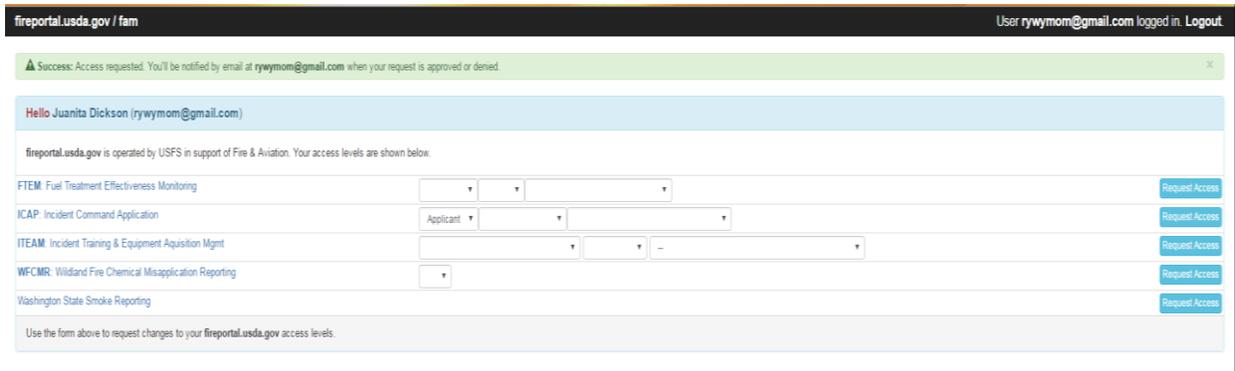
Once your access has been approved you will receive an email and can go to the main ITEAM link from then on to use it

<https://fireportal.usda.gov/fam/ITEAM/>

Did you have access to the “Old ITEAM” prior to 2016?

If you had access to the old version of ITEAM you need to go to this site and re-request the access you wish to have before going to the new site:

<https://fireportal.usda.gov/fam/>



The screenshot shows the user interface for fireportal.usda.gov/fam. At the top, it says "fireportal.usda.gov / fam" and "User rywymom@gmail.com logged in. Logout". A green success message reads: "Success: Access requested. You'll be notified by email at rywymom@gmail.com when your request is approved or denied." Below this, a blue banner says "Hello Juanita Dickson (rywymom@gmail.com)". A note states: "fireportal.usda.gov is operated by USFS in support of Fire & Aviation. Your access levels are shown below." The main content is a table with five rows, each representing a different access level. Each row has a name, a set of dropdown menus, and a "Request Access" button.

Access Level	Dropdown 1	Dropdown 2	Dropdown 3	Request Access
FTEM: Fuel Treatment Effectiveness Monitoring				Request Access
ICAP: Incident Command Application	Applicant			Request Access
ITEAM: Incident Training & Equipment Acquisition Mgmt			-	Request Access
WFCMR: Wildland Fire Chemical Misapplication Reporting				Request Access
Washington State Smoke Reporting				Request Access

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