

FAQs/Questions and Answers

Pacific Northwest Region – Colville National Forest

Q. Why am I unable to see some Forest Service website content?

A. It may be because of your internet browser settings.

Some Forest Service Website Users have experienced difficulty viewing projects on the public facing Forest Service Website. This problem has occurred for both public and Forest Service employees. In both cases they were trying to view project specific information in PALS or on the Forest Service Projects sites.

Q. What can I do?

A. Change your settings.

Generally these problems are limited to Internet Explorer (IE). Documents often display normally in other browsers. IF you are having this issue:

Go to the page that is not displaying the documents,

Go to Internet Explorer Tools (the gear icon in the upper right),

Click "Compatibility view settings"

If "usda.gov" is in the "websites you've added" box highlight it and Remove. 4

If the problem persists and you are interested in projects on the Republic or Three Rivers Ranger Districts on the Colville National Forest.

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