

Umatilla National Forest Recreation.gov Developed Campgrounds FAQs

Overview

- Starting in the summer of 2021, the Umatilla National Forest will offer campsite reservations at four developed campgrounds via <https://www.recreation.gov/>.
- Sites may be reserved in the following campgrounds: Bull Prairie Lake, Jubilee Lake, North Fork John Day and Olive Lake.
- All other campgrounds on the Umatilla National Forest will continue to be available on a first-come, first-served basis.

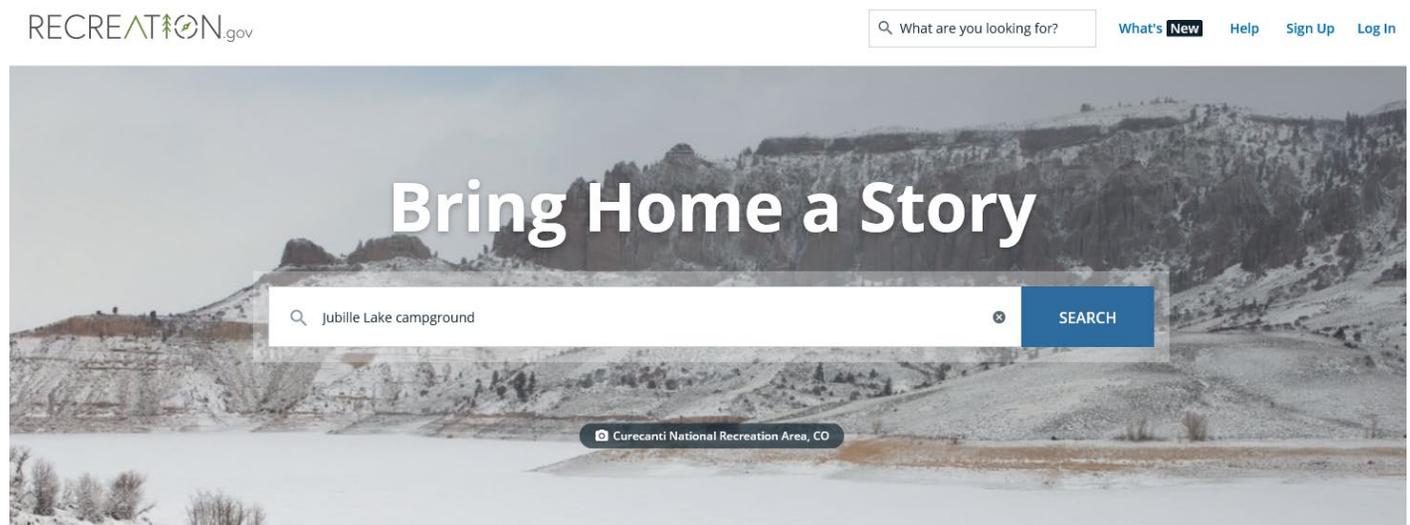
Frequently Asked Questions (FAQs)

What is recreation.gov?

Recreation.gov is a trip planning and reservation service portal. The site includes information on over 120,000 recreation areas for 12 different government agencies. The Umatilla National Forest uses the site to provide reservation services for our cabins and this year will also be including Jubilee Lake, Bull Prairie Lake, North Fork John Day and Olive Lake campgrounds.

How do I reserve a campsite?

From the recreation.gov homepage, enter the desired recreation destination into the search bar. Available recreation sites will be displayed. Follow the prompts to reserve a site. Bring proof of reservation to your camping location.



Will there still be first-come, first-served campsites available for these campgrounds?

Yes, first come first serve sites will still be available in a limited number. Additionally, all other campgrounds on the





Umatilla National Forest will continue to be available on a first-come, first-served basis.

Campsite	# First Come First Serve Sites
Jubilee Lake	10
North Fork John Day	4
Olive Lake	6
Bull Prairie	2

What happens to campsites that are not reserved?

Campsites that are not reserved by 12 a.m. each day become first-come, first-served sites for one day only. You cannot reserve campsites the same day.

What happens to campsites that are reserved but not occupied?

Campsites that are reserved but unoccupied stay unoccupied through the reserved period.

Are there additional fees?

Yes, recreation.gov charges \$8 for each reservation transaction. This is in addition to the campsite fee.

Example: At Bull Prairie Lake Campground a single site cost \$14 per night. A reservation through recreation.gov would cost \$22 for one night- \$14 for the campground fee and \$8 for the reservation fee.

Will I be charged the \$8 reservation fee for each day that I reserve?

No, the reservation charge will only be applied one time per reservation.

Do America the Beautiful discounts apply on recreation.gov?

Yes, America the Beautiful discounts can be applied through recreation.gov. Senior and Accessibility America the Beautiful pass holders receive a 50% discount on campsite fees.

**Note the discount will apply to the campsite fee but will not apply to the reservation fee. In addition, the %50 discount only applies to single capacity campgrounds. It doesn't apply to double sites or group sites.*

How many days can I reserve?

Campsites can be reserved on recreation.gov for up to 14 days. This is the same for first-come, first-served campsites and dispersed camping occupancy regulations.

How far in advance can reservations be made?

Single and double campsites can be reserved up to six months in advance of your reservation date. Group sites can be reserved up to one year in advance to your reservation date.

How do I pay for a reservation?

Reservations completed through recreation.gov can be made using a credit or debit card.

What is the cancelation/refund policy for recreation.gov?





- **Cancelling a Reservation:** Customers may cancel their reservation prior to arrival both on-line and through the call center. A \$10 service fee will be withheld from any refund for a cancellation. Depending on when you cancel in relation to your arrival day, it may be considered a late cancellation (see below).
- **Individual Campsites:** A customer who cancels a reservation the day before or on the day of arrival will pay a **\$10.00 service fee AND forfeit the first night's use fee** (not to exceed the total paid for the original reservation). Cancellations for a one-night reservation will forfeit the entire amount paid and will not be subject to an additional service fee.
- **Group Facility (including Cabins and Lookouts):** Customers who cancel a group overnight facility reservation **less than 14 days before** the arrival date will pay a **\$10.00 service fee AND forfeit the first night's use fee**.

Do I need to pay the day use fee if I pay for a campsite online?

No, your campsite fee covers day use.

Can I pay for day use or additional vehicle fees through the website?

No, day use and additional vehicle fees must be paid through fee envelopes on site.

Do these campsites have firewood for sale?

No, campers need to bring their own firewood while campfires are permitted. *Woodcutting is not permitted within campsites.

