

RESERVE TODAY

Online Reservations:

www.reserveusa.com

7 days a week, 24 hours a day

Make your reservation now:

1-877-444-6777

TDD: 1-877-833-6777

International: (518) 885-3639

Hours of Operation:

April 1 through Labor Day:

8 a.m. until midnight (Eastern time)

Day after Labor Day through March 31:

10 a.m. until 7 p.m. (Eastern time)

(Hours are subject to change.)

When you make a reservation at Balsam Lake Lodge, you will be asked for this information:

- Arrival and departure dates.
- The number of people in your party.
- Your name, address, and phone number.
- Method of payment, Payments can be made by certified check or credit card. (VISA, MasterCard, AMEX, and Discover accepted.) If paying by credit card, you will be asked to identify the type of card, card number, and expiration date).

HOW TO MAKE RESERVATIONS

All Balsam Lake Lodge reservations are made through the National Recreation Reservation Service. You can call toll-free at 1-877-444-6777 or reserve on-line at www.reserveusa.com.

To make reservations, follow these procedures.

RESERVATIONS: Lodge reservations must be made at least 4 days prior to arrival or up to 240 days in advance. Once a reservation is confirmed by the service, a guest is given the combination to a box that holds keys to the lodge

and check-in and checkout forms. Upon arrival, the guest can find the key box near the access door of the day-use area restroom noted on the map above.

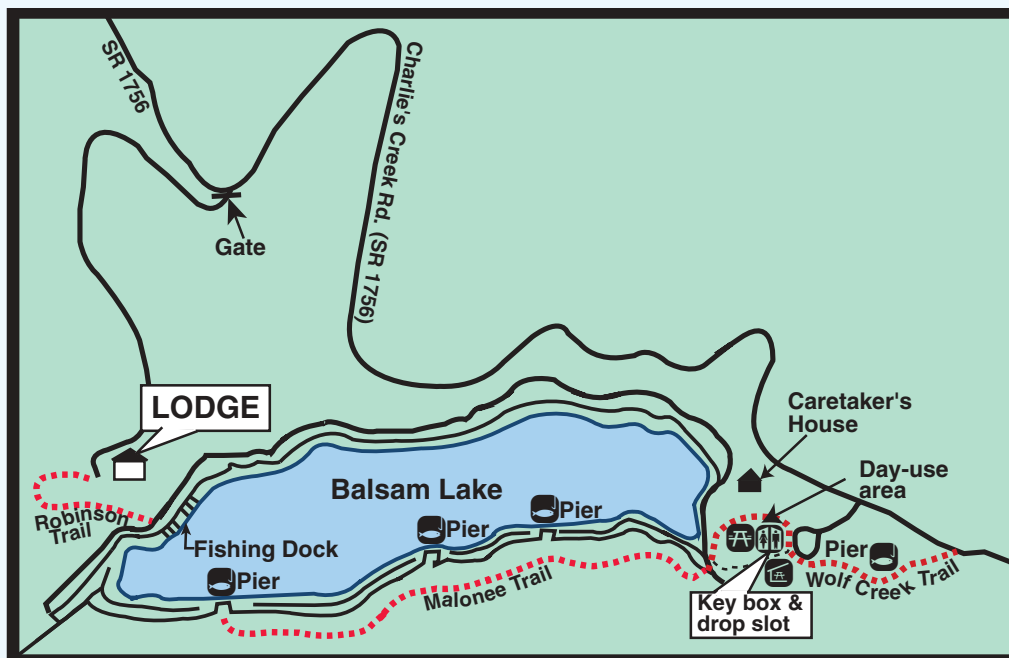
NO SECURITY DEPOSIT: A security deposit is not required to make a reservation at Balsam Lake Lodge. To remain eligible for future lodging and prevent additional costs, guests must leave the lodge in its original condition.

CHANGES & CANCELLATIONS: A \$10 service fee is charged if a reservation is changed or canceled. The lodge will be reserved until checkout time on the day following the scheduled arrival date. If a reservation is canceled within 14 days or less of the scheduled arrival date, the first night's payment is forfeited and a \$10 service fee is charged.

NO-SHOWS: Those with reservations who do not fulfill reservations are charged a \$20 service fee and forfeit the first night's fee.

REFUNDS: Cancellation, reservation, or service fees are deducted from refunds issued. Refunds for bankcard payments will be issued as a credit to the customer's card. Refunds for check payments are issued as checks. Refunds must be requested no later than 30 days after the scheduled departure date. Refund requests are processed within 30 days of receipt and approval.

NO DISCOUNTS: No discounts are given for Golden Age and Golden Access Passports.



CHANGES TO POLICIES AND PROCEDURES:

When necessary, the National Recreation Reservation Service reserves the right to modify policies. Current policies are located at www.reserveusa.com/policies.

LODGE-USE RATES, ETC.

LODGE-USE RATES:

Friday & Saturday: \$200 per night (flat rate) plus a \$9 reservation fee. Maximum of 20 people per night, including children. **Rates for Sunday through Thursday:** \$170 per night (flat rate) plus a \$9 reservation fee. Maximum of 20 people per night, including children.

MINIMUM & MAXIMUM STAY PER YEAR:

Minimum stay for weekend use: **2 nights (Friday and Saturday)**. Minimum stay for weeknight use: **1 night**. **Maximum stay for any one group:** 2 weekends per year. Maximum stay for groups: 14 consecutive days. **Check-in:** 3 p.m. **Checkout:** noon

CHECK-IN & CHECKOUT TIMES:

Late departure fee: For late check-out, a \$25 per-hour fee is charged.

Checkout time: When checking out, guests can place keys and forms in a drop slot near the access door of the day-use area restroom noted on the map above.

DIRECTIONS

From Asheville: Take I-40 west to Exit 27. Go west on U.S. 23/74 to Waynesville and take Exit 102. Take U.S. 276 south and turn right on NC 215 south. Take SR 1756 (Charlie's Creek Road), which passes the Little Canada Fire Department. Go 5 miles to the Balsam Lake Lodge.

From Sylva or Cashiers: Go south from Sylva or north from Cashiers on NC 107 to Tuckaseegee Post Office. Turn east onto NC 281. Go 9.2 miles to Little Canada. Turn left on SR 1756 (Charlie's Creek Road). Go 5 miles to the lodge.

From Blue Ridge Parkway: Take NC 215 south for 5 miles to SR 1756 (Charlie's Creek Road). Go west for 5 miles to the lodge.



National Forests in North Carolina web site:

www.cs.unca.edu/nfsnc

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BALSAM LAKE LODGE

a mountain getaway



Balsam Lake Lodge is nestled in the center of the 39,000-acre Roy Taylor Forest in the Nantahala National Forest.

Open from March 1-November 30, the lodge is about 45 minutes from Sylva and 30 minutes from the Blue Ridge Parkway.

The lodge sits near the 8-acre Balsam Lake, which is bordered by a half-mile hiking trail. All facilities, trails, and fishing piers are fully accessible.



Highlands Ranger District
Nantahala National Forest
NORTH CAROLINA



BALSAM LAKE LODGE

*a mountain
getaway
for groups*

Nestled in the Blue Ridge Mountains, Balsam Lake Lodge offers a haven in the Nantahala National Forest. This mountain getaway can be reserved for weekends and weekdays.

The lodge opened its doors to the public when the Forest Service acquired the dwelling and lake in 1982. Since then groups have rented the lodge for meetings, recreation, and environmental activities.

Located in Jackson County, the lodge overlooks Balsam Lake and offers spectacular mountain views.



From the lodge porch, guests can get a view of the placid Balsam Lake and Blue Ridge Mountains.

In addition, a variety of recreation is offered. Near the 8-acre lake are three short hiking trails, several fishing piers, and a picnic area. All are accessible to people with disabilities.

The Robinson Trail, suited for wheelchairs, leads to a dock and fishing pier that are accessible to people with disabilities. The Malonee Trail travels 0.6 mile beside the lake to the day-use area. Wolf Creek Trail continues another 0.3 mile beside a stream. The lodge's amenities include:

- 16 twin beds. Linens, blankets, and pillows.
- A wheelchair-accessible kitchen with all utensils. Outside grills.
- Three accessible bathrooms and one roll-in wheelchair shower.
- A phone for local or credit card calls. (The number is 828-293-9922.)

