

CHARTER

SERVICE FIRST LEADERSHIP TEAM

7/26/2010



Purpose

To provide national leadership, direction, and counsel on implementing the authorities and promoting the principles of Service First, legislation that provides tools for an interagency approach to resource management, customer service, and operational efficiency, and a clear path for resolving issues.

(Legislation: Public Law 106-291, Section 330, 43 U.S.C. 1701; Public Law 109-54, Section 428; Public Law 110-329, Section 147 and 106; Public Law 111-8, Section 418. www.fs.fed.us/servicefirst)

Goals

1. To enhance each bureau's ability to meet its mission.
2. To increase our collective capacity to manage Federal resources on a landscape basis.
3. To overcome institutional barriers that hinder interagency programs and initiatives.
4. To improve constituent and customer service and resource management through streamlined processes, increased efficiencies, and use of emerging technologies.

Members

The Team consists of each bureau's assigned Senior Executive Service lead for Service First. Agencies are the Forest Service in the Department of Agriculture and the Bureau of Land Management, U.S. Fish and Wildlife Service, and National Park Service in the Department of the Interior. The Assistant Director of the BLM for Business and Fiscal Resources and the Director of the National Partnerships Office of the FS will also participate.

Members' Roles

1. Within their own bureaus, advocate for exploring opportunities for taking the interagency approach to resource, operational, and customer service issues.
2. When single bureau- or department-wide decisions are considered, ensure that potential effects (both positive and negative) on existing interagency projects and offices are taken into account.
3. As needed, identify staff for working groups to develop streamlined interagency processes so field units can maximize benefits and reach the authority's full potential for working across bureau lines.
4. As needed, facilitate resolution of significant conflicts and issues among interagency initiatives, processes, and programs.
5. Meet regularly to consult on new opportunities and provide direction regarding Service First meetings with all bureaus' executives.

National Coordinator's Roles

1. Coordinate briefings and updates on cross-cutting issues and opportunities needing attention or coordination at the national level.
2. As needed, ensure follow-up with interagency and interdepartmental working groups.
3. Provide administrative support for meetings (agendas, briefing materials, subject matter presenters, reports, etc.)

Approved by:

/s/ Mike Pool

Mike Pool, Bureau of Land Management Deputy Director, Operations

/s/ Gregory Siekaniec

Gregory Siekaniec, U.S. Fish and Wildlife Service Assistant Director, National Wildlife Refuge System

/s/ Diane M. Chalfant (for)

Daniel N. Wenk, National Park Service Deputy Director, Operations

/s/ Joel D. Holtrop

Joel D. Holtrop, USDA/Forest Service Deputy Chief, National Forest System