



PROCUREMENT & PROPERTY SERVICES



Procurement & Property Services PPS Mission Partner Survey

FY21-FY23 Year Over Year (YOY) Comparison

November 2023

Mission Partner Survey FY21-FY23 Comparison

- Survey Results
- Next Step



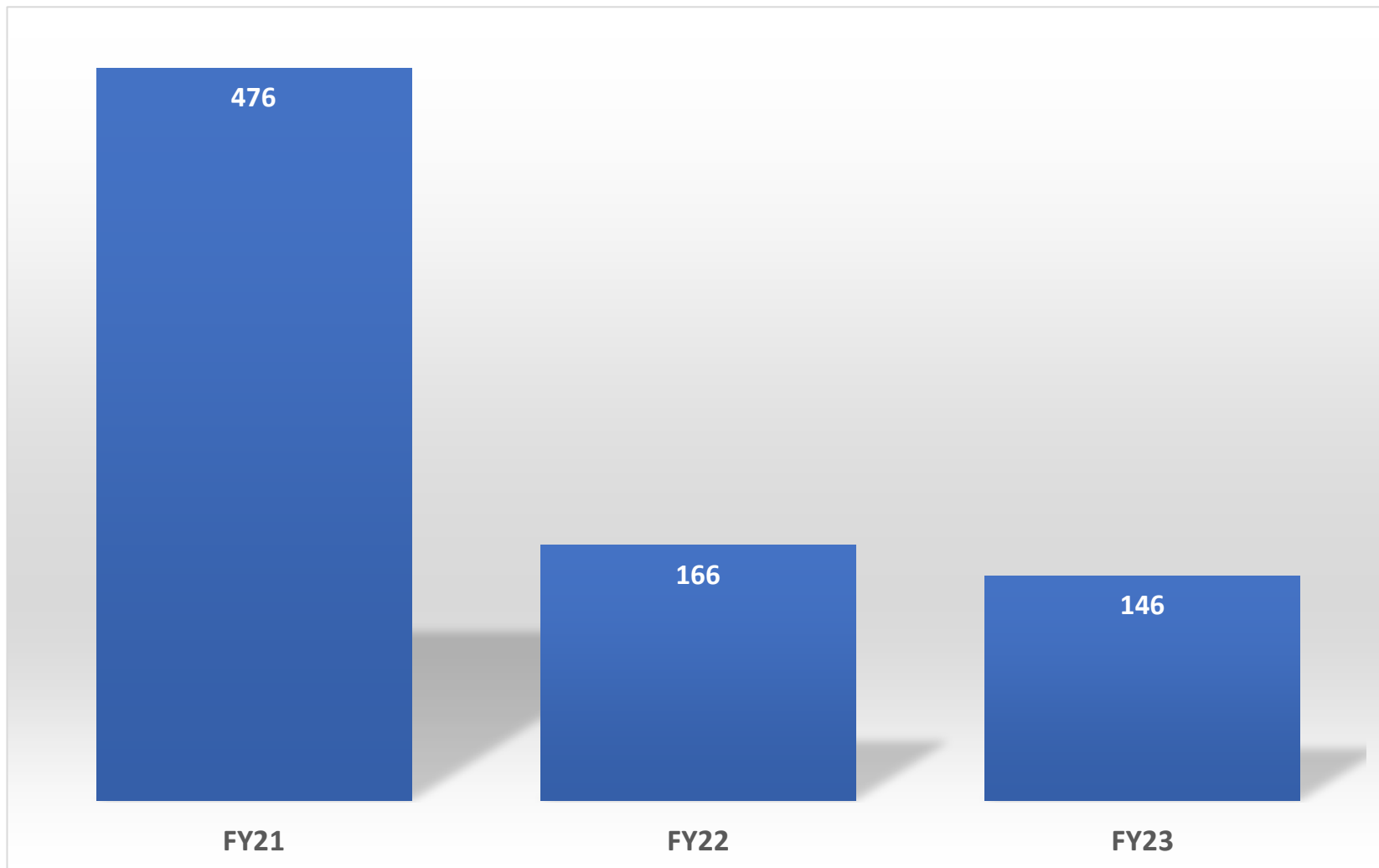


Mission Partner Survey

Mission Partner Data

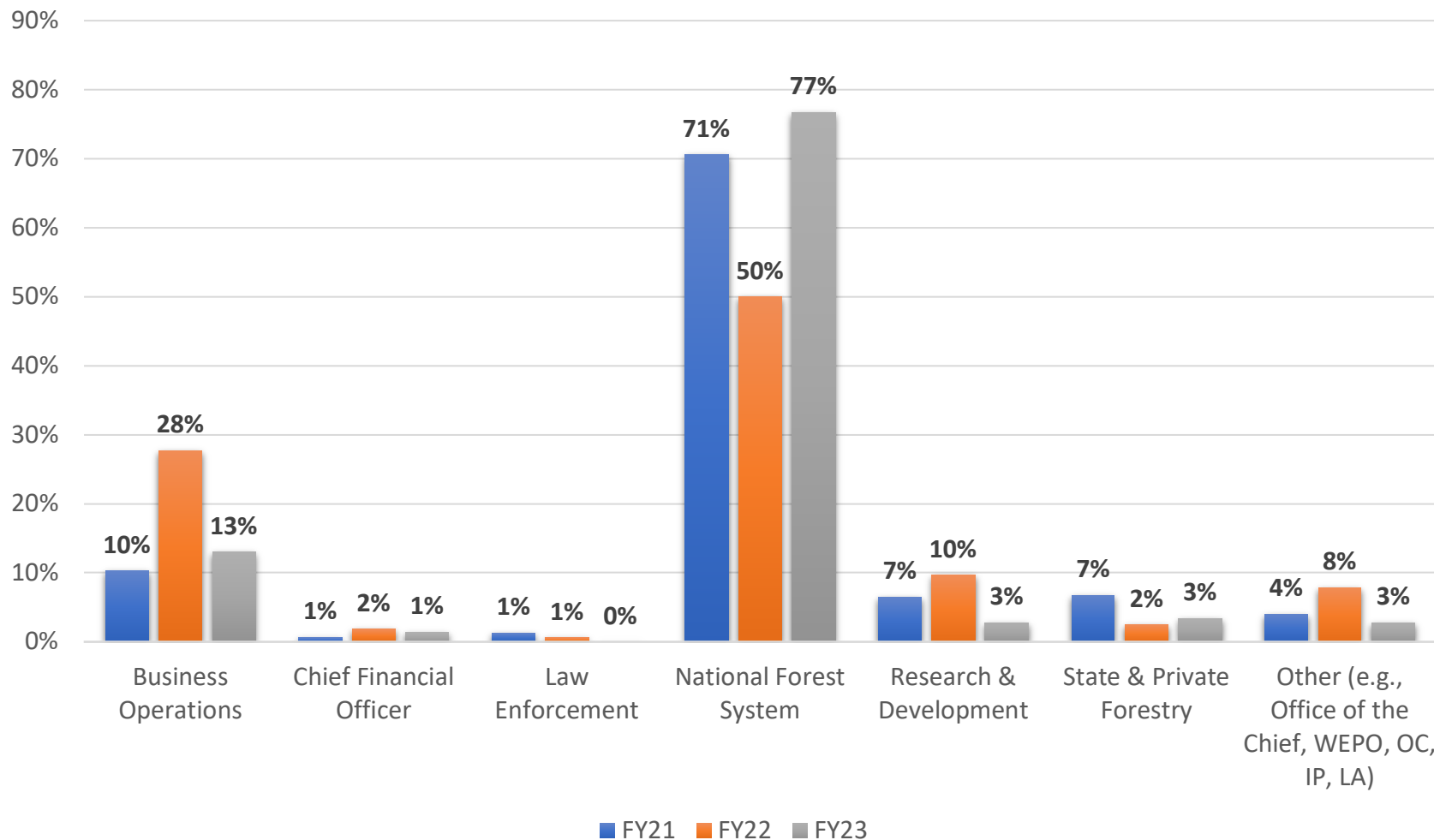
Mission Partner Survey

FY21-FY23 Survey Response Totals



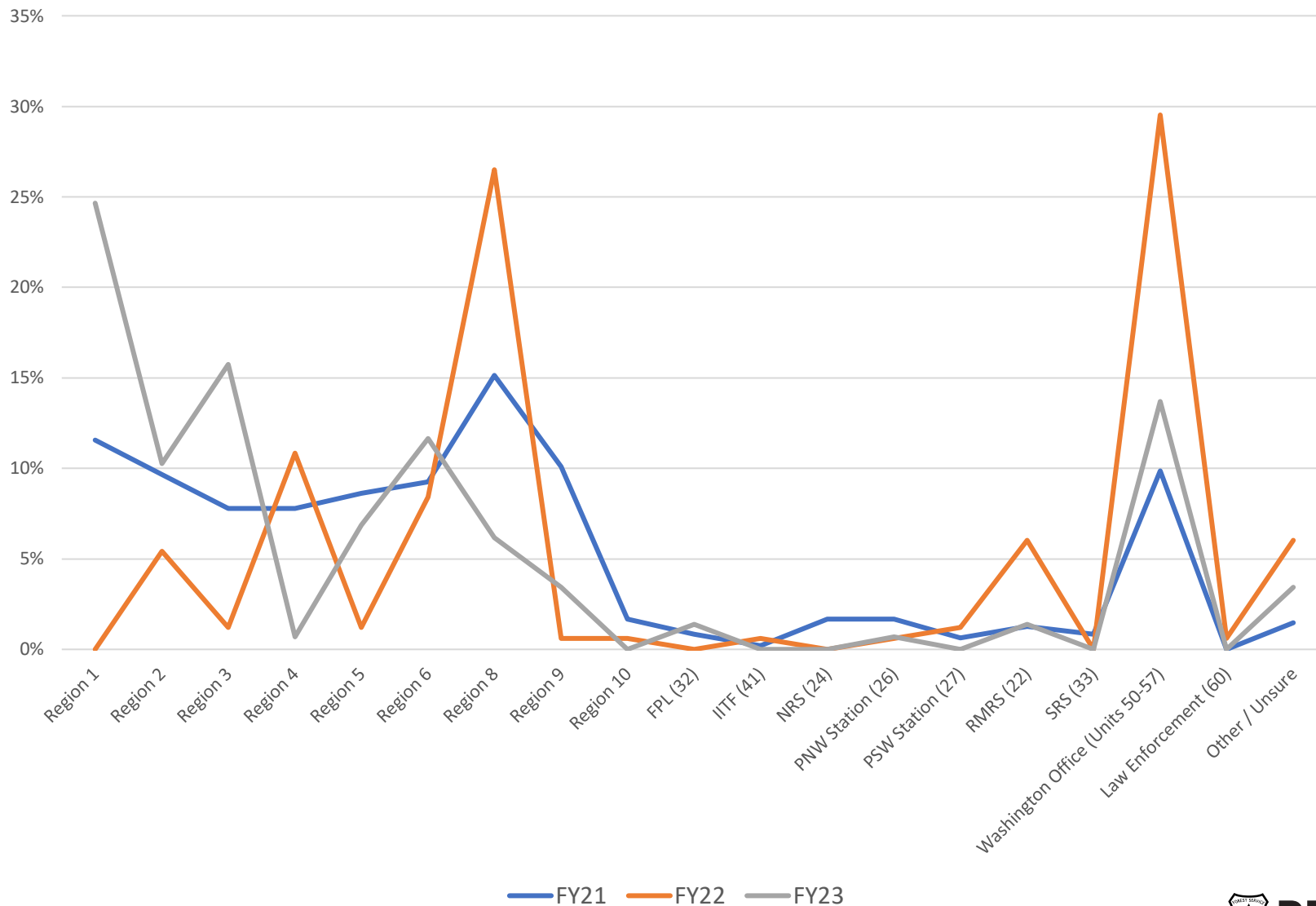
Mission Partner Survey

Which FS Deputy Area do you work in?



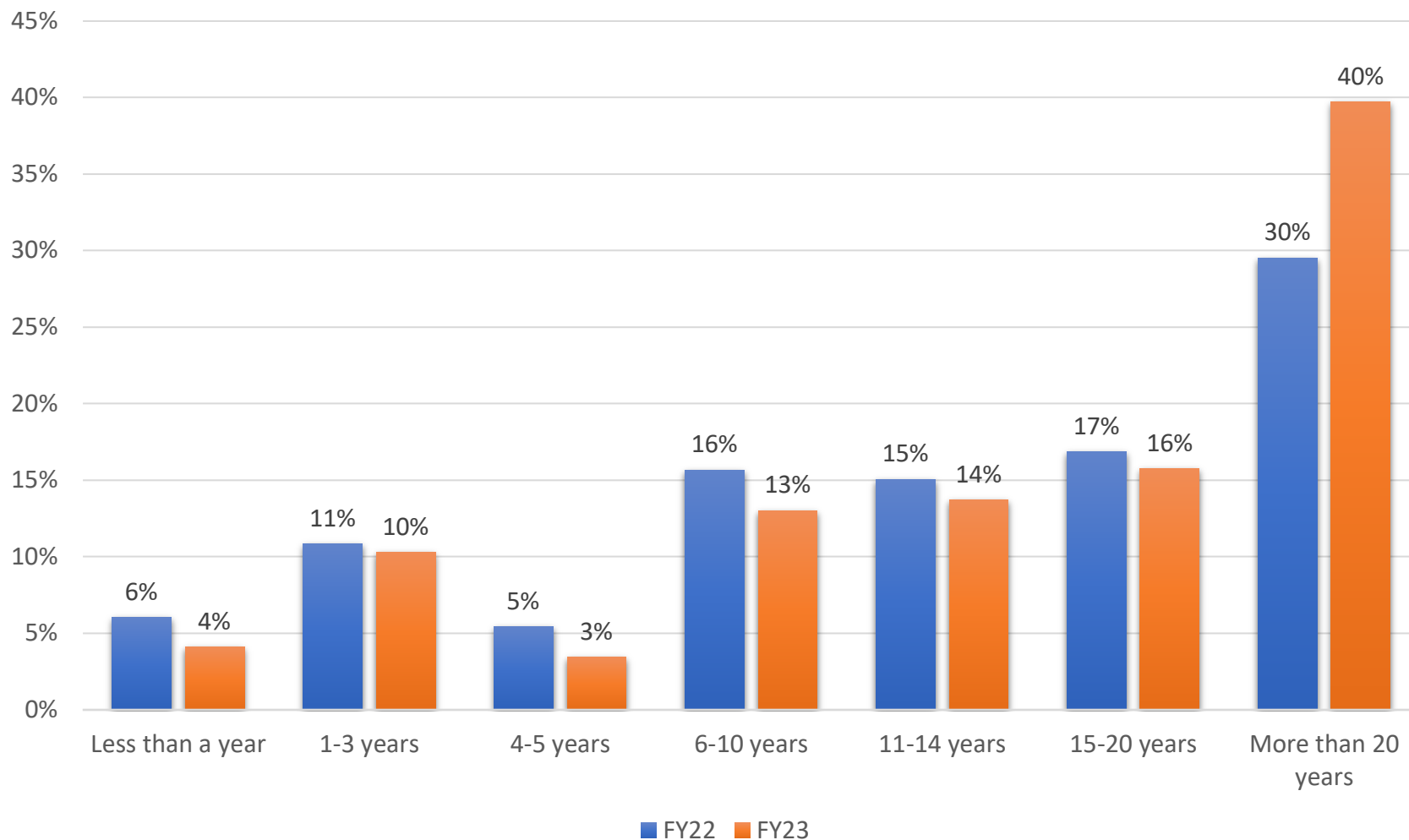
Mission Partner Survey

Response by Forest Service Region/Station



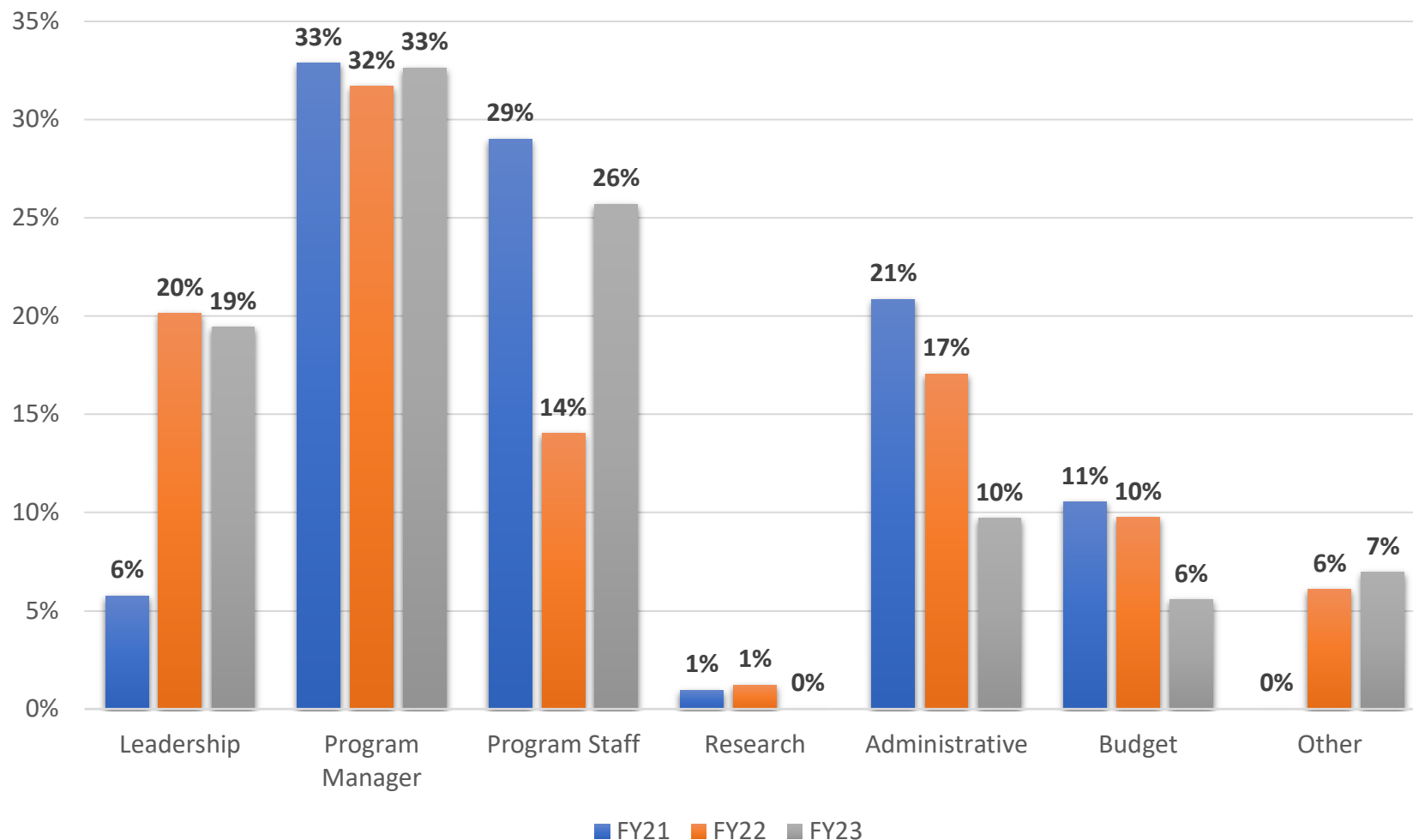
Mission Partner Survey

Years with Forest Service



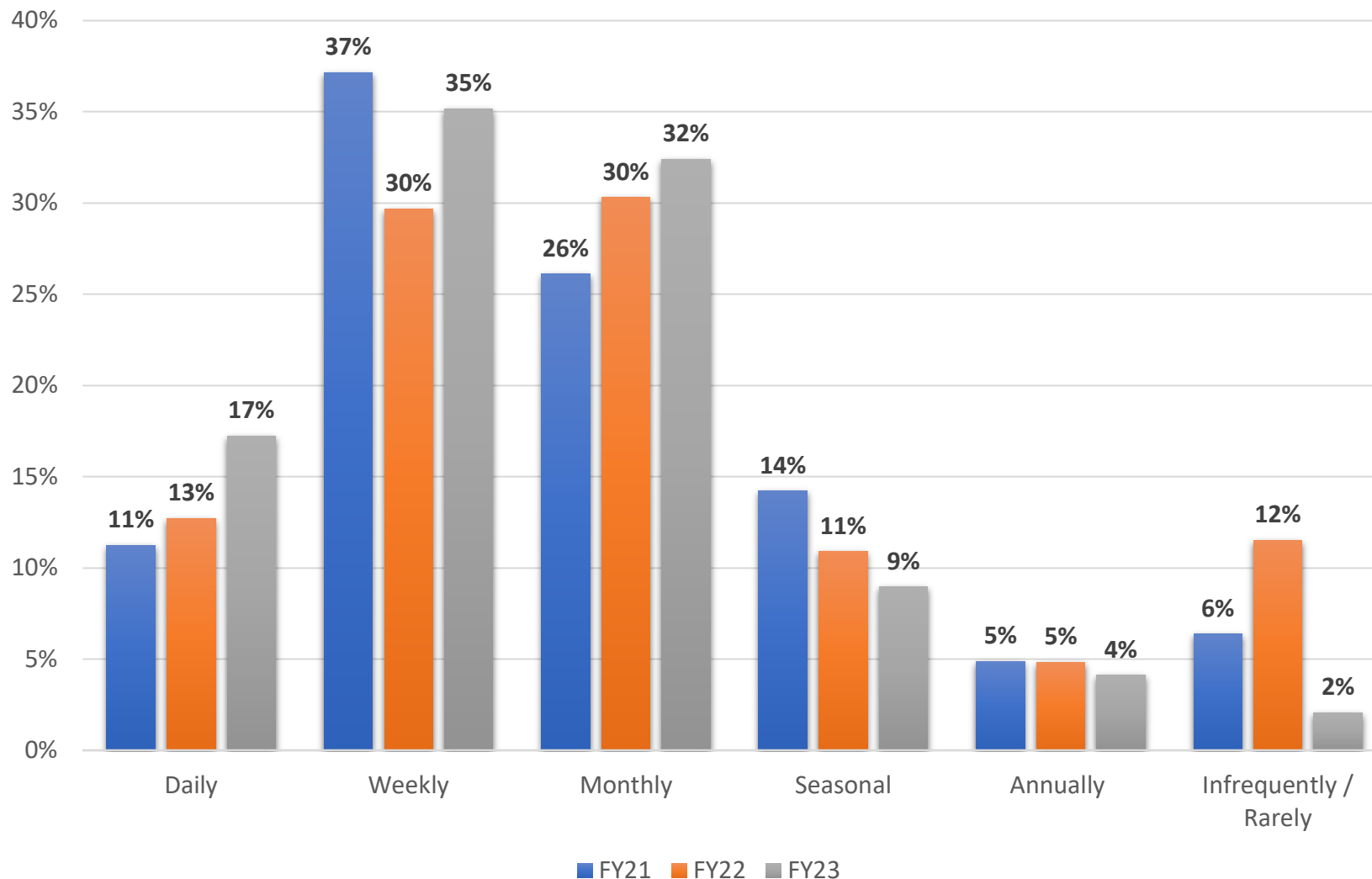
Mission Partner Survey

Position Type



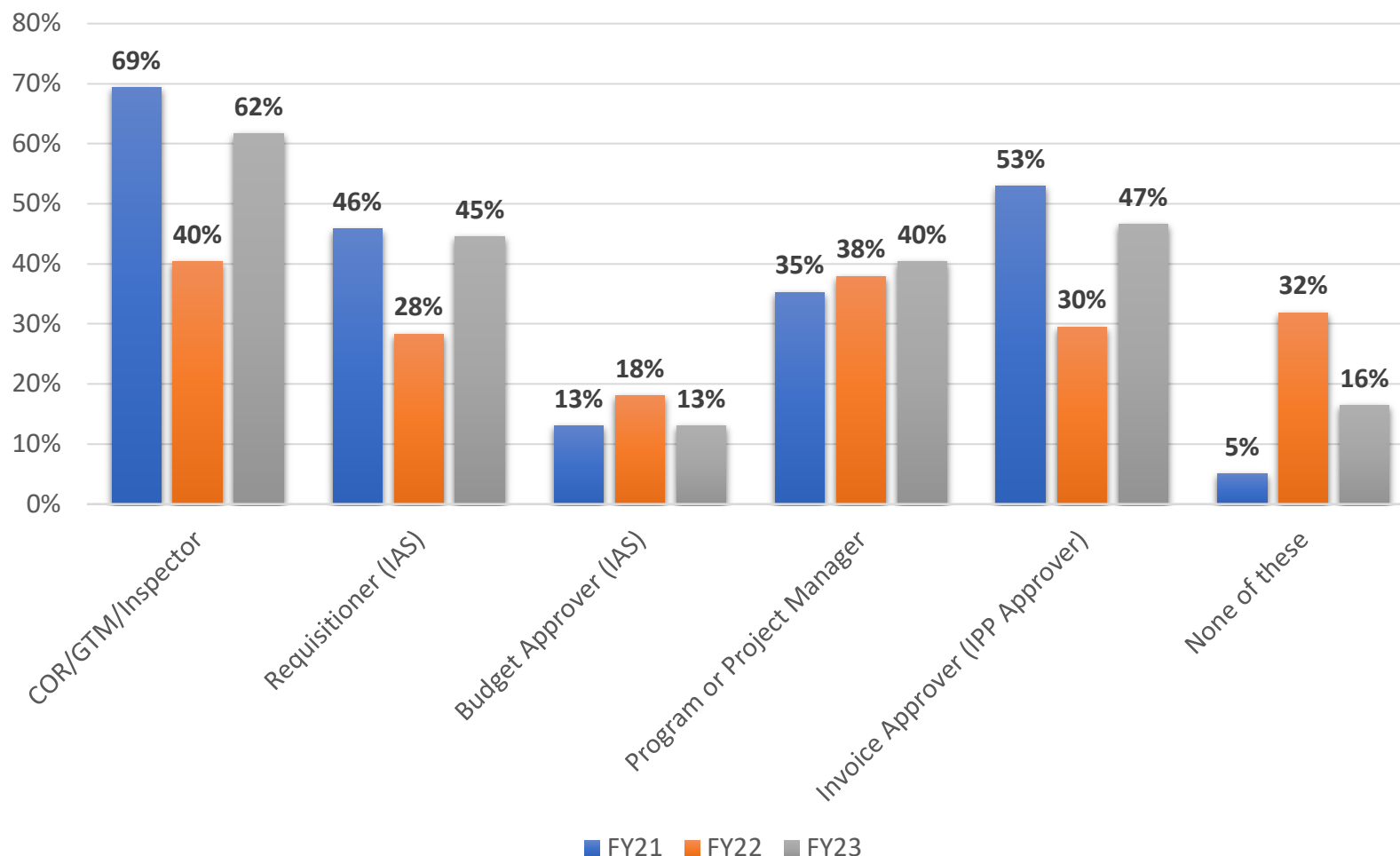
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Frequency of Work with Contracting Staff



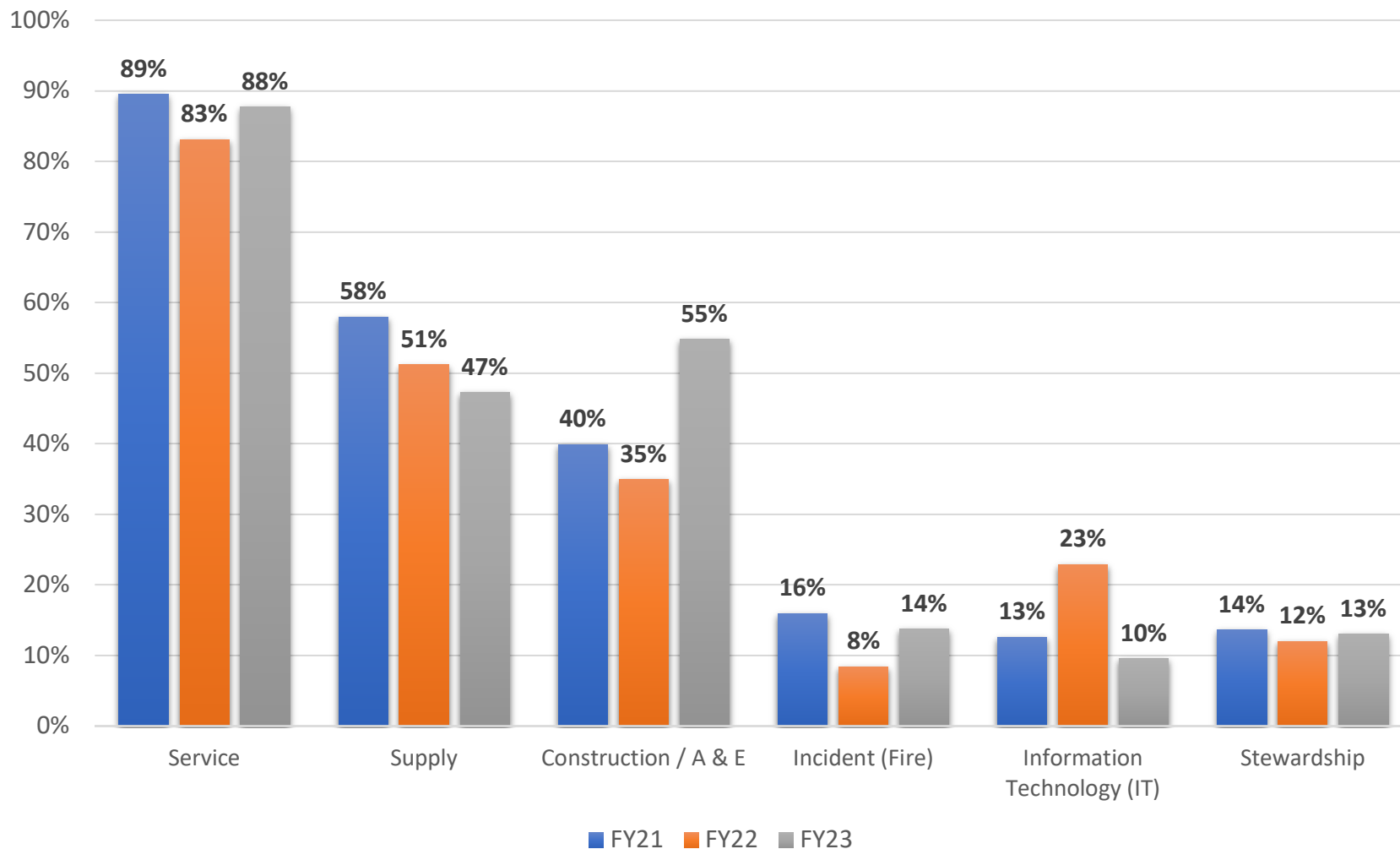
Mission Partner Survey

Formal Roles in Contracting Process



Mission Partner Survey

Types of Contracts Typically Utilized



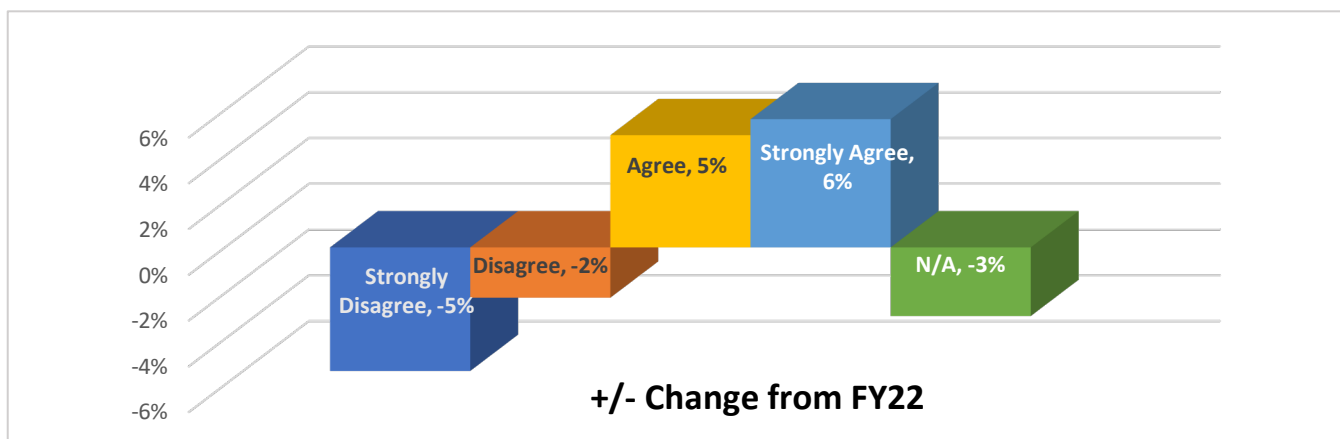
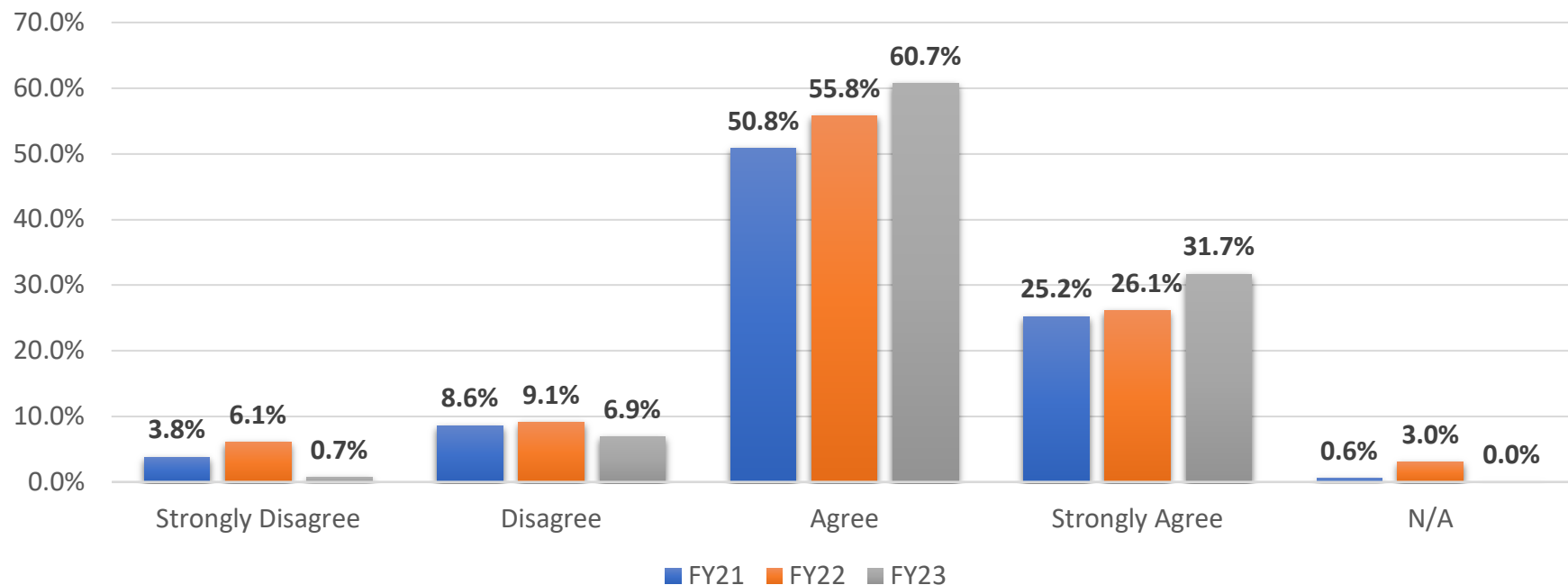


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Working with PPS

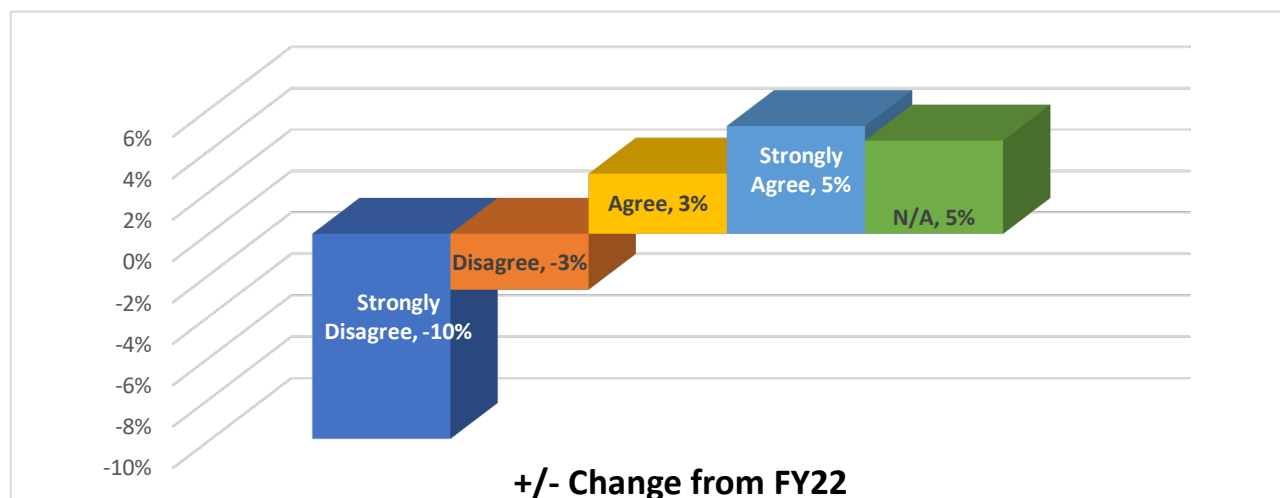
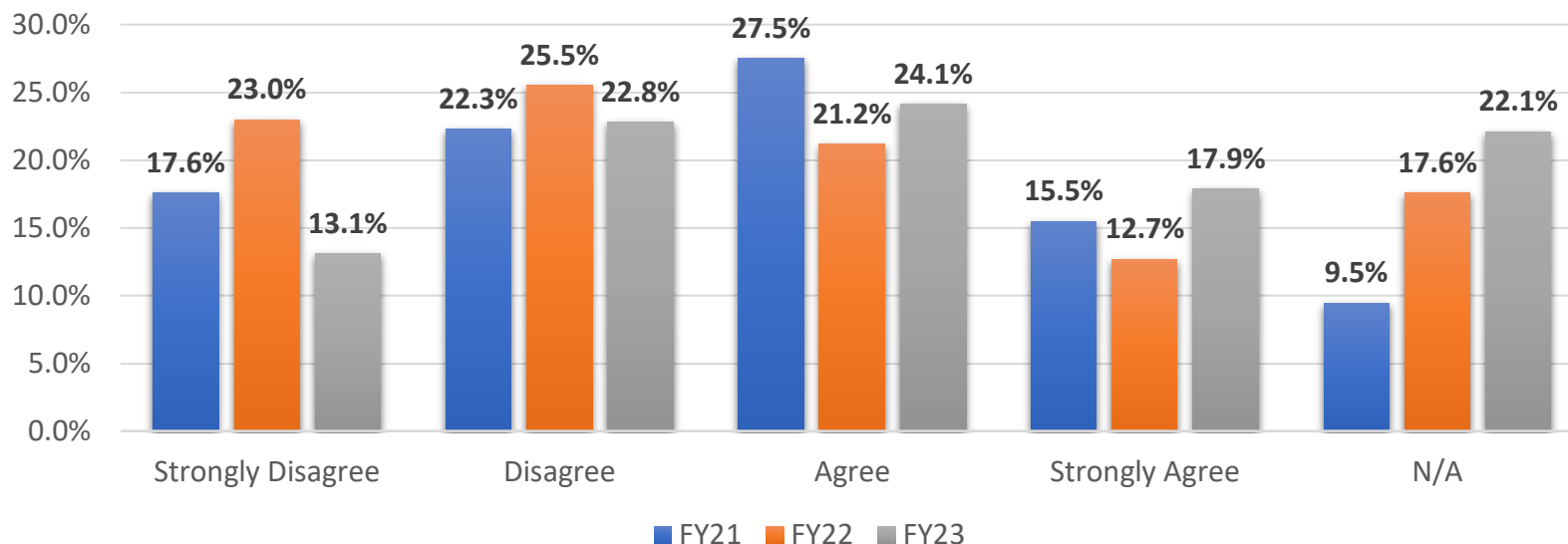
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Familiar with PPS Organization and Services



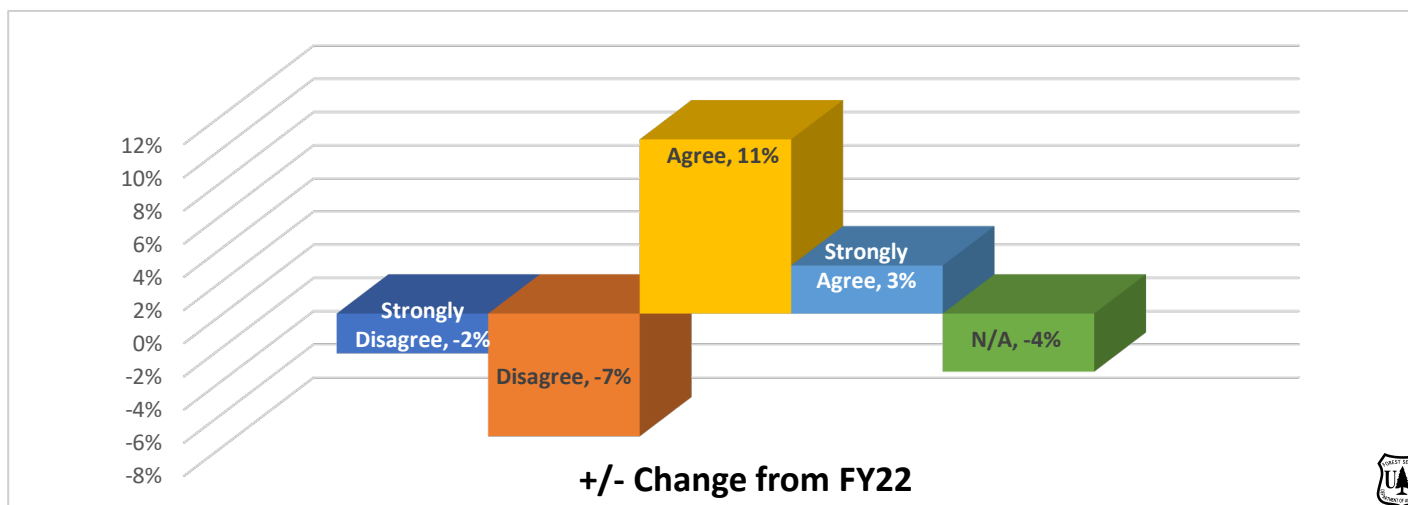
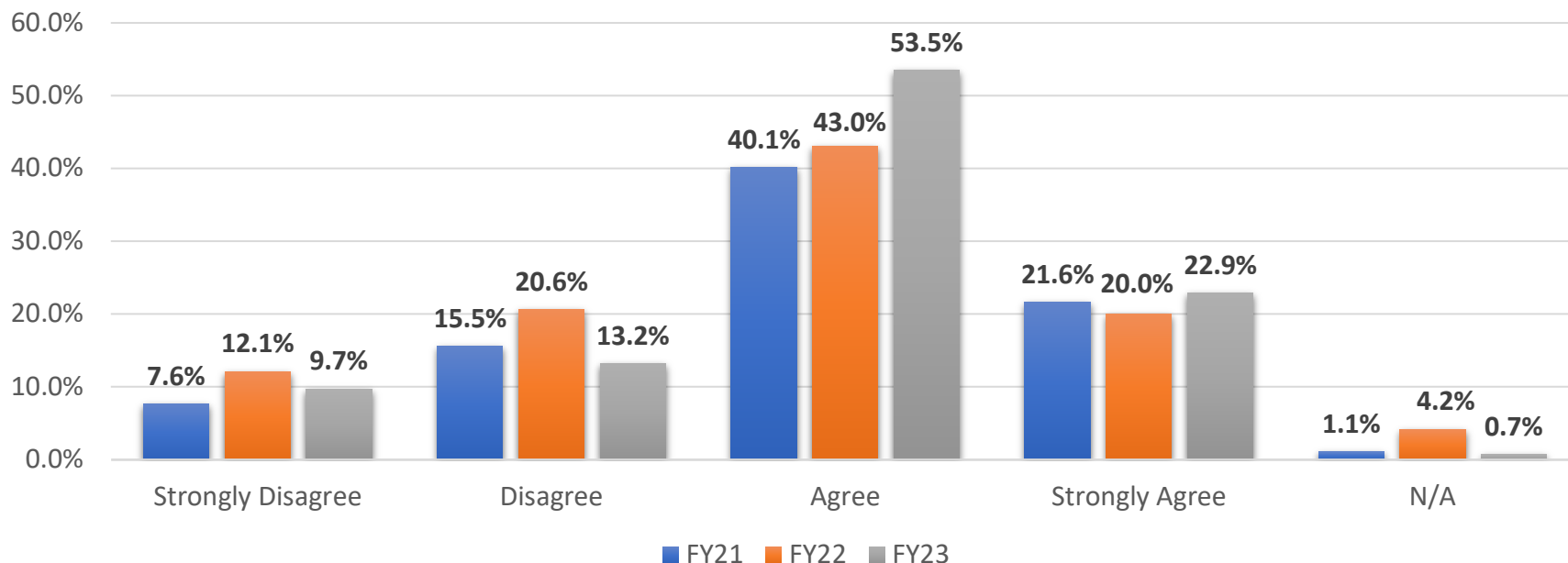
Mission Partner Survey

PPS Customer Road Show – Participated or watched recording this fiscal year



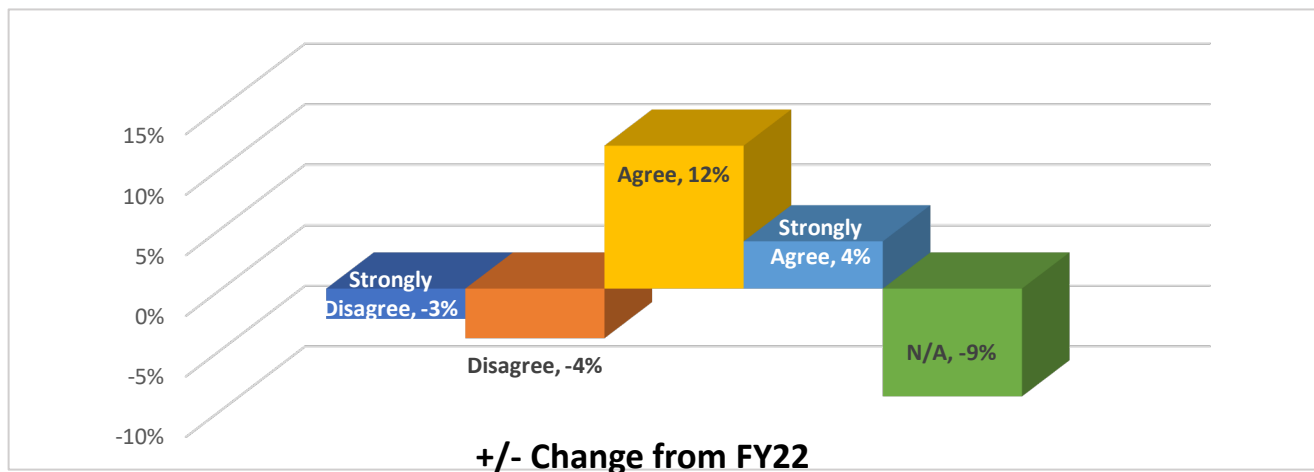
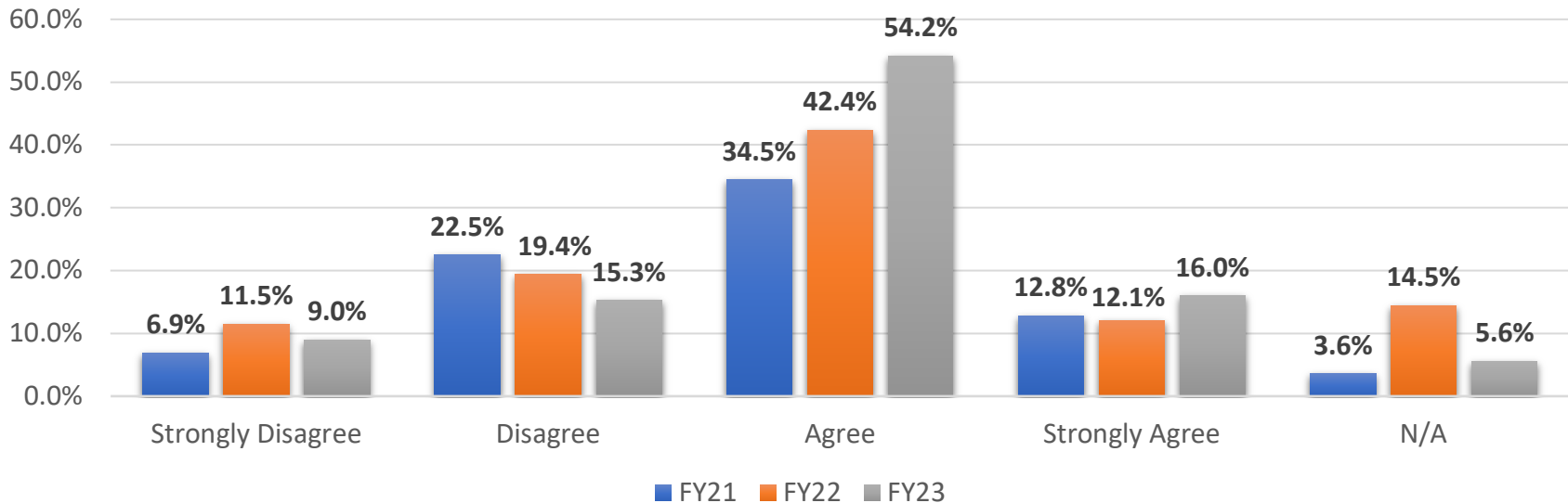
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I know who to contact for assistance with my contracting needs



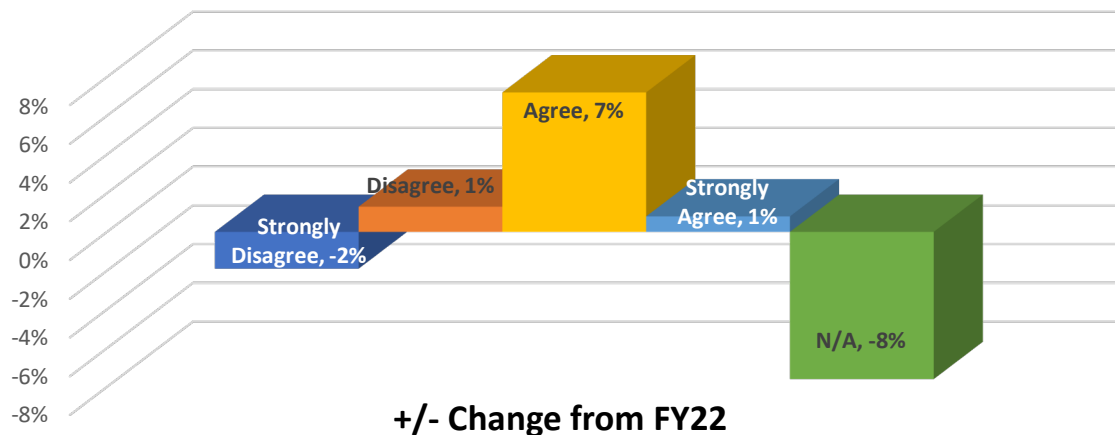
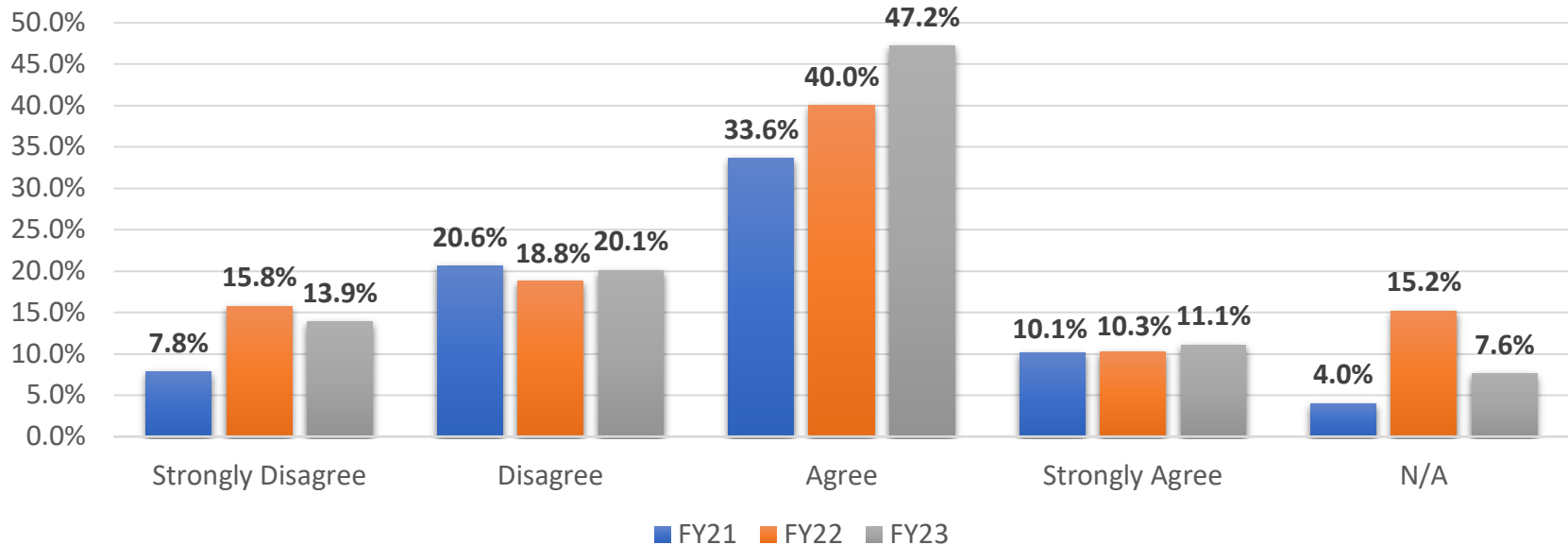
Mission Partner Survey

I understand how to plan my contract needs / how to let PPS know about my contract needs in advance of submitting the request for contract action or requisition



Mission Partner Survey

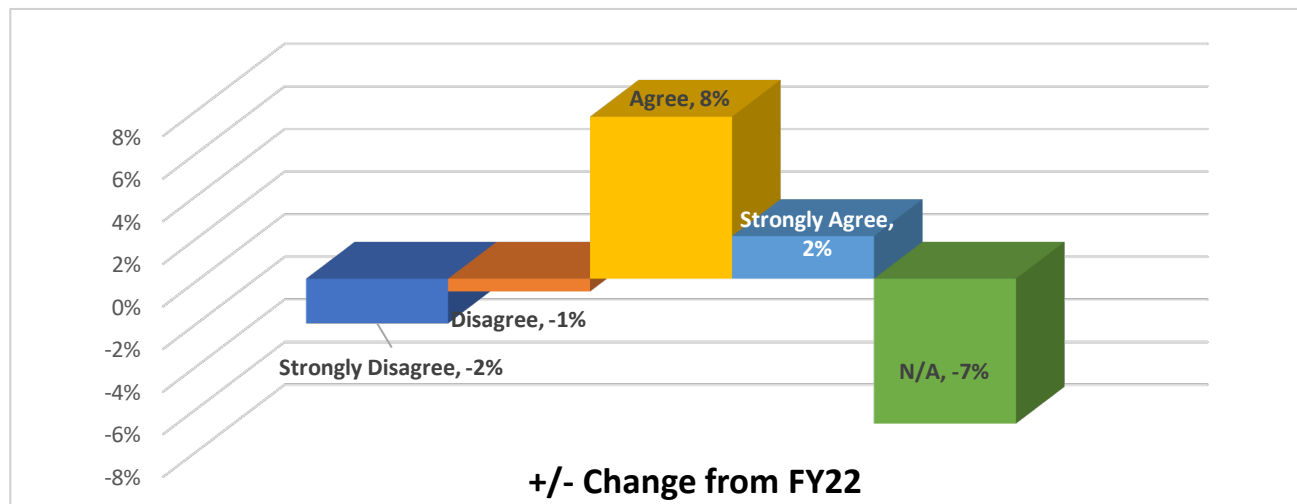
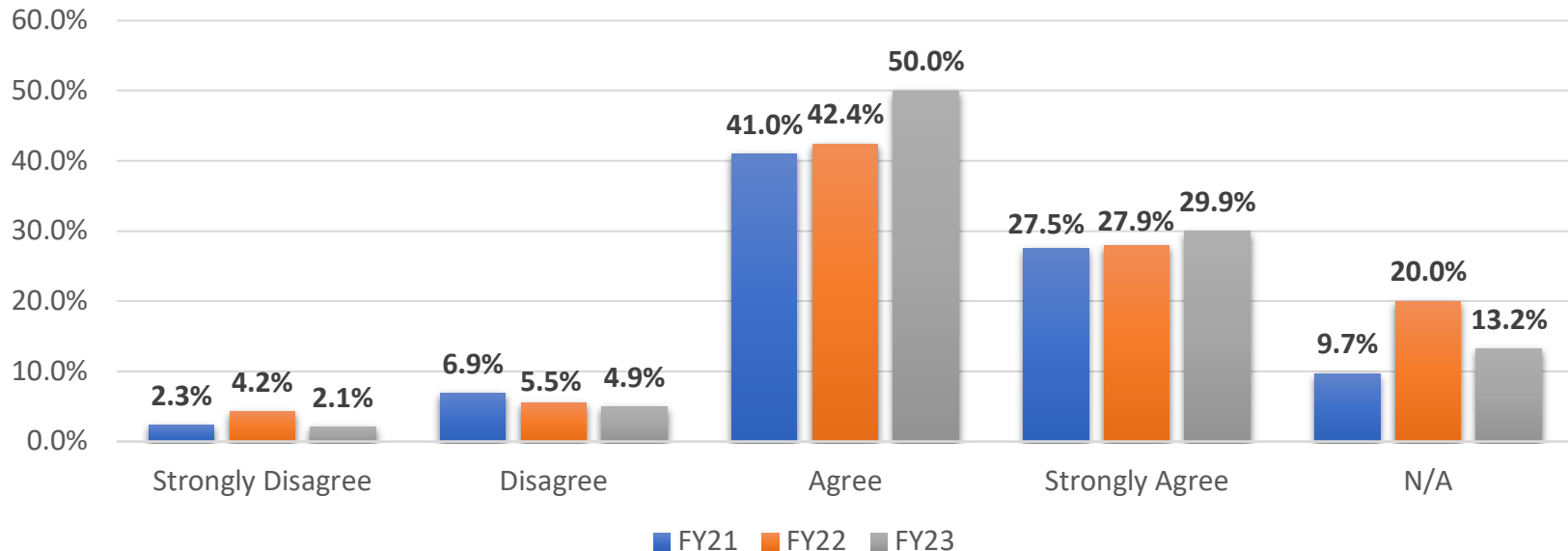
PPS staff provides advice and guidance on options for meeting my contract needs



+/- Change from FY22

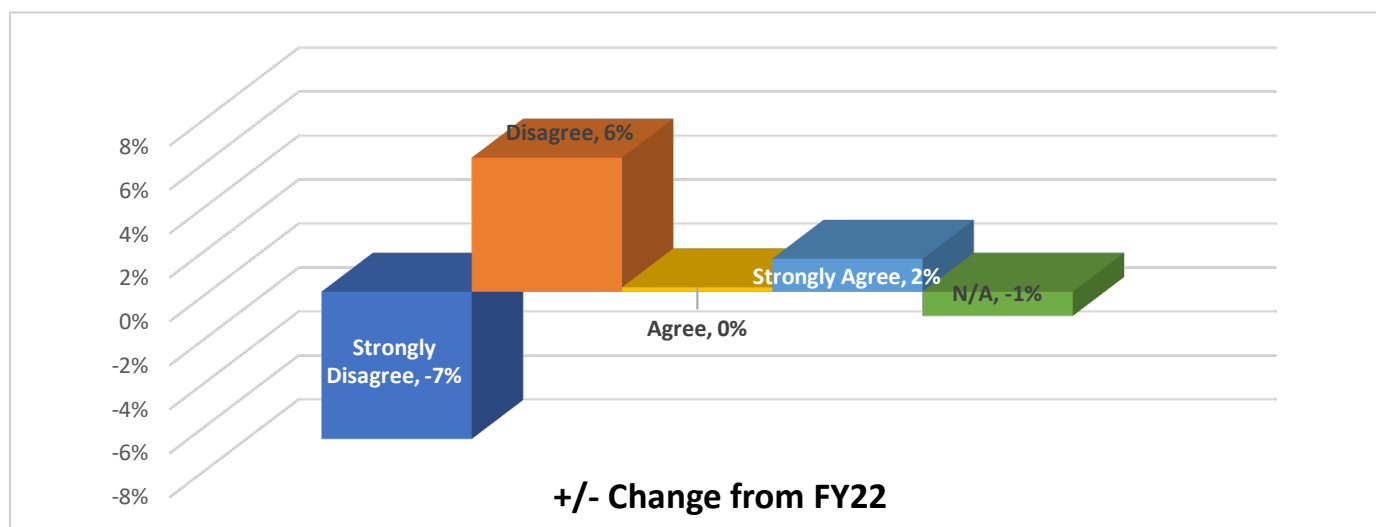
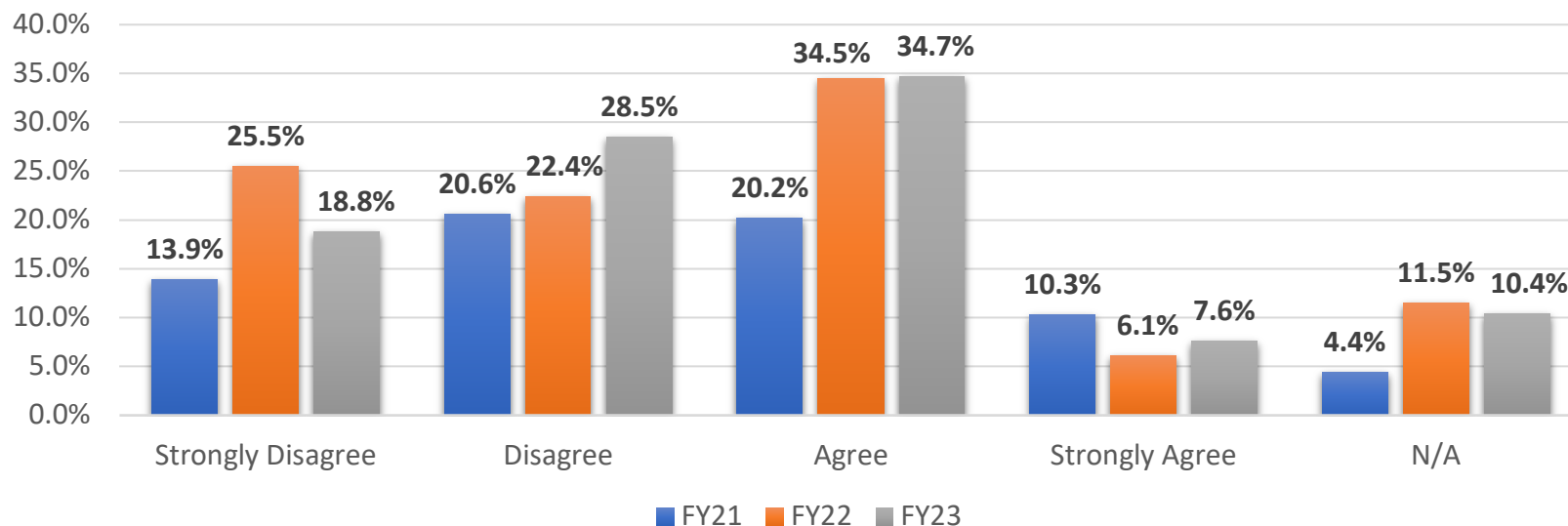
Mission Partner Survey

I submit all my non-emergency requisitions and required documentation on or before fiscal yearend cutoff dates



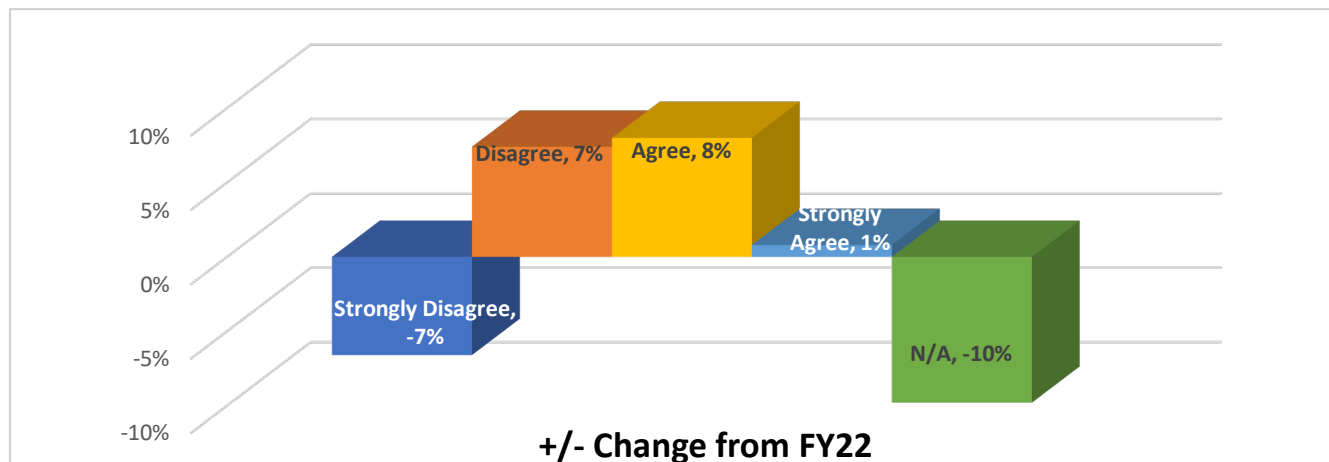
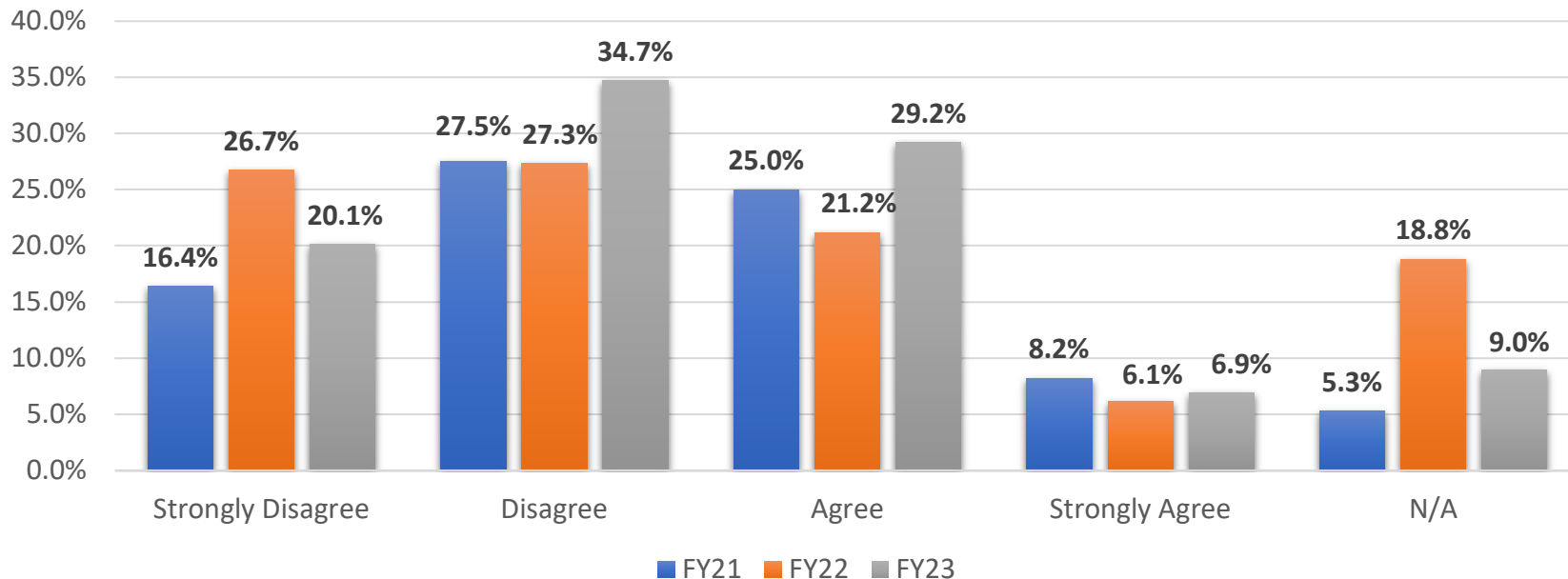
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The PPS staff that services my unit understands my program of work



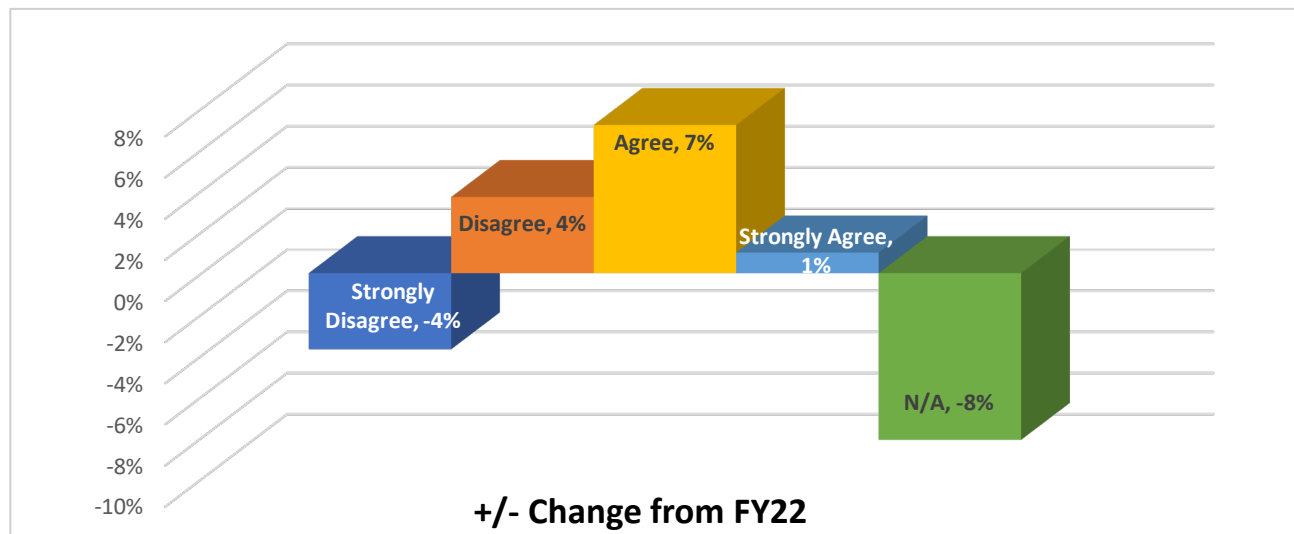
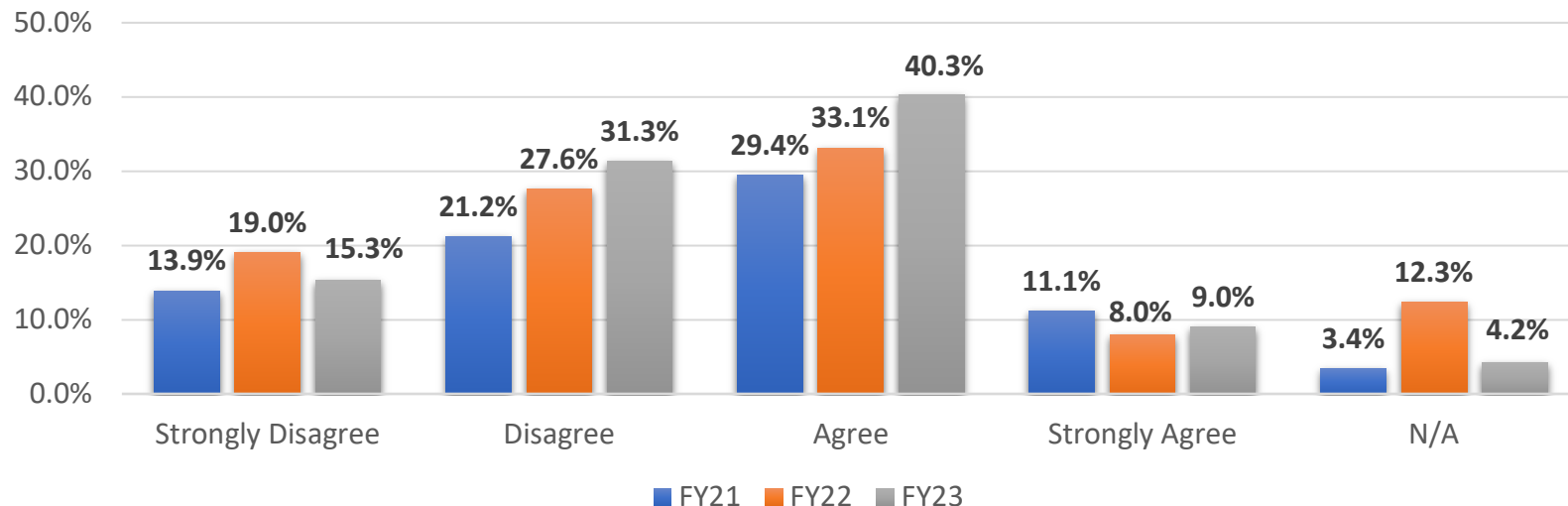
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I am informed about the status of my contract actions as they move through the contracting process



Mission Partner Survey

I obtain the results I need from the contracting process to support mission accomplishment



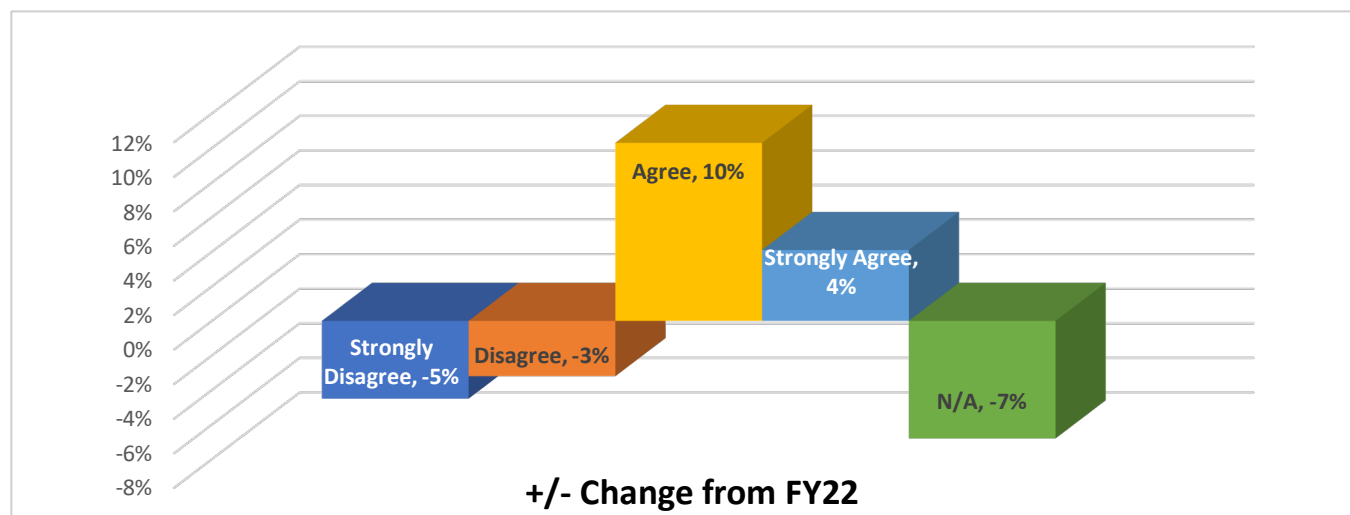
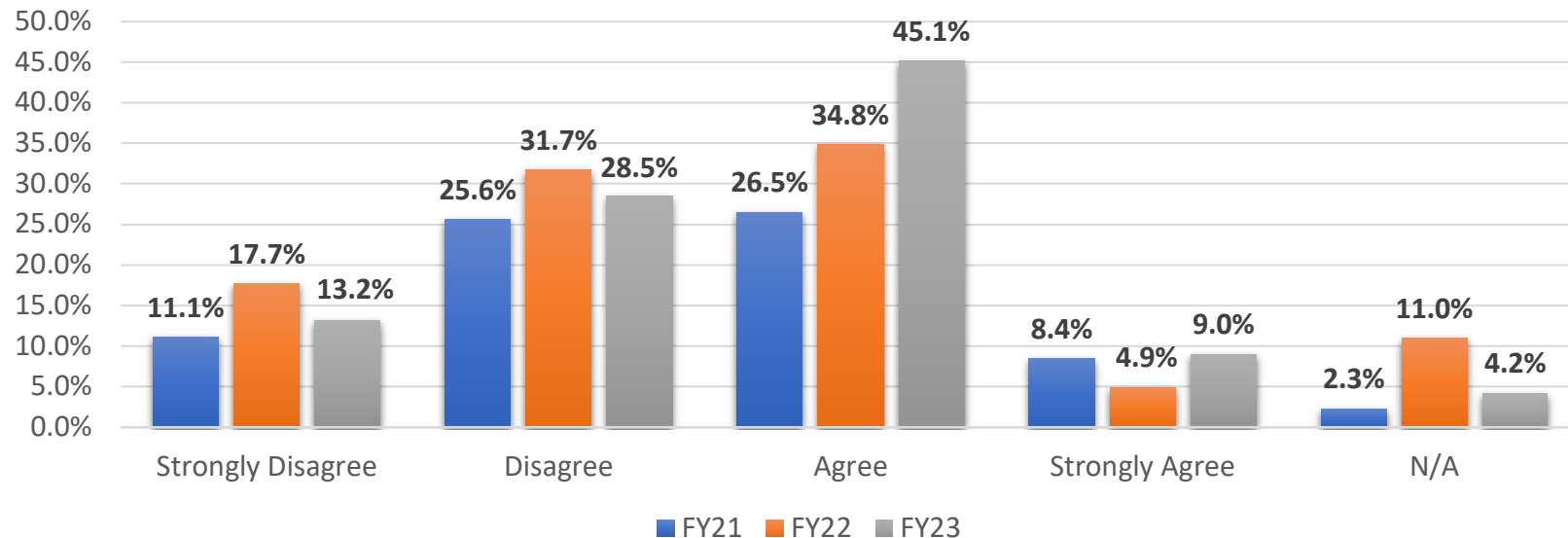


Mission Partner Survey

PPS Communication

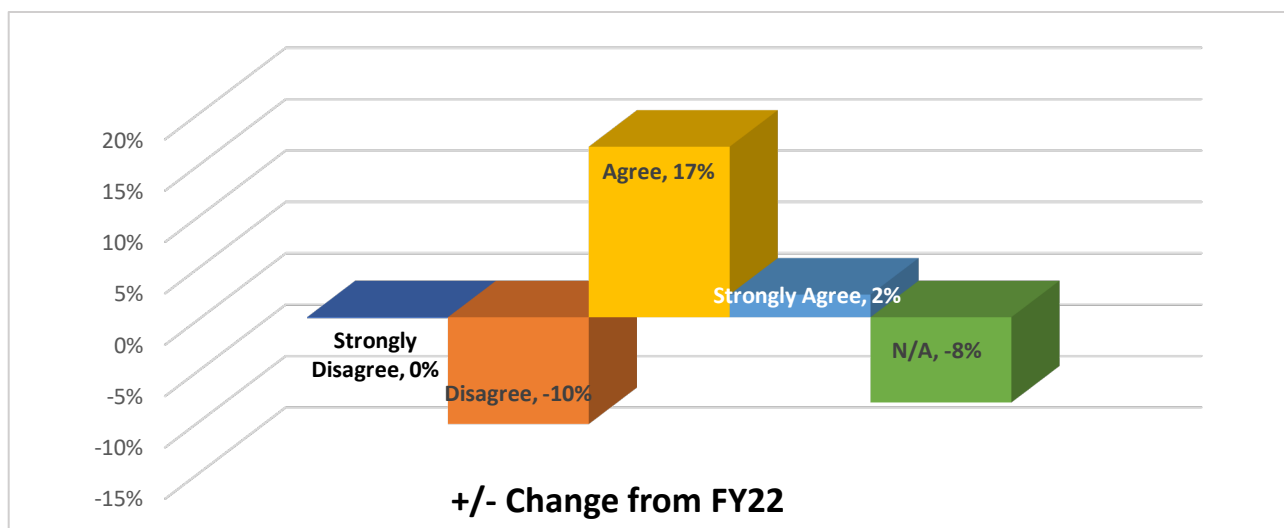
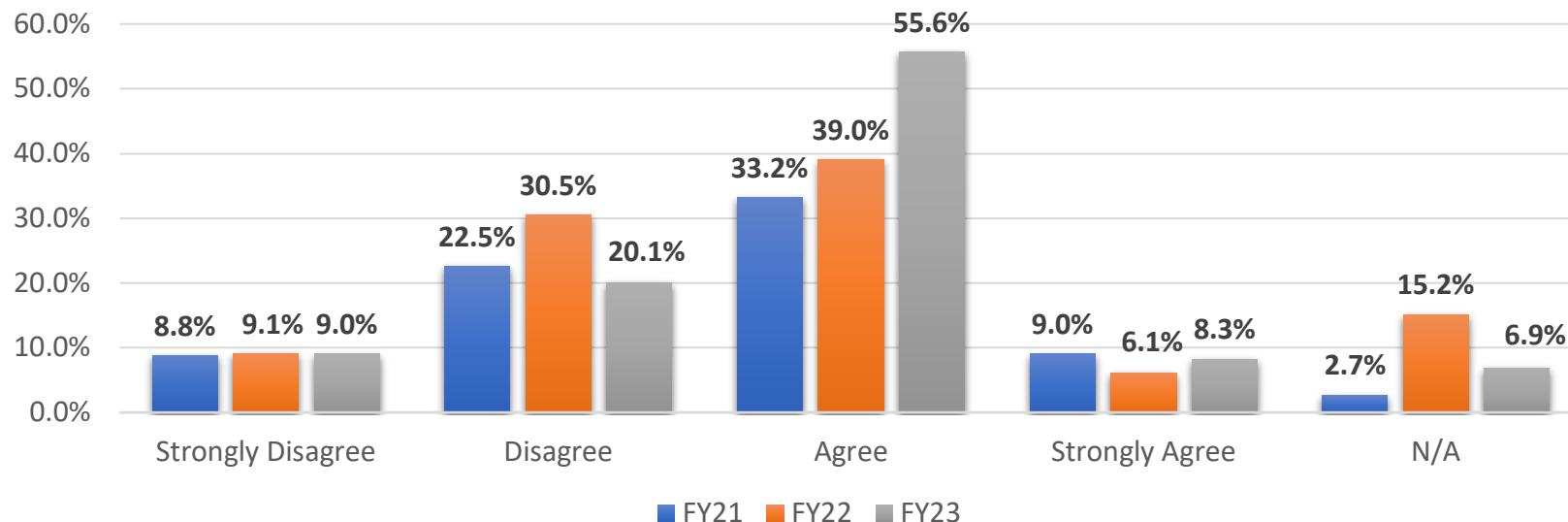
Mission Partner Survey

I receive an appropriate amount of communication from the local PPS staff who support my needs



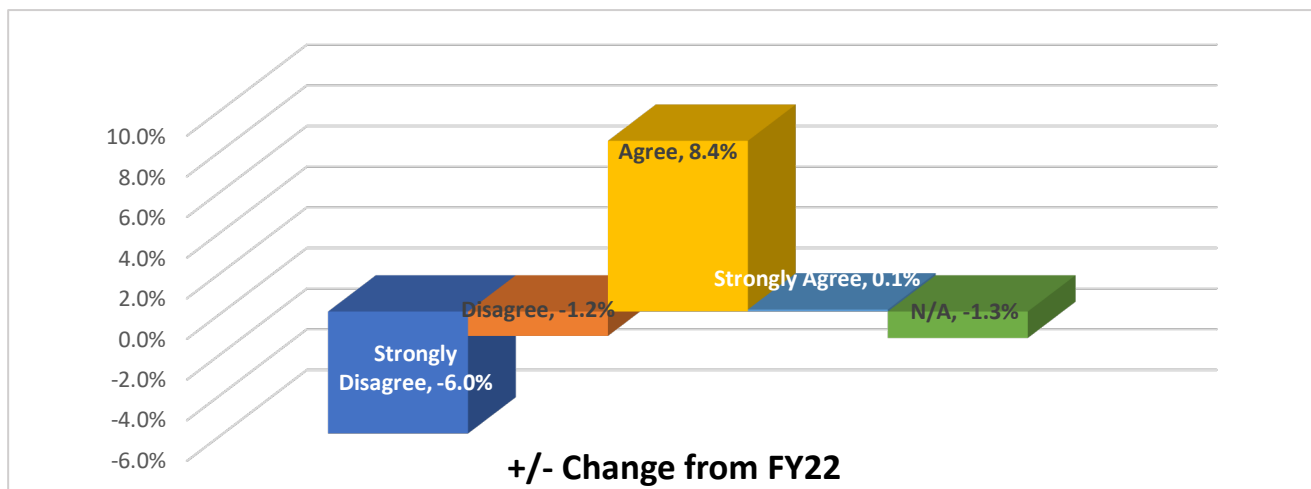
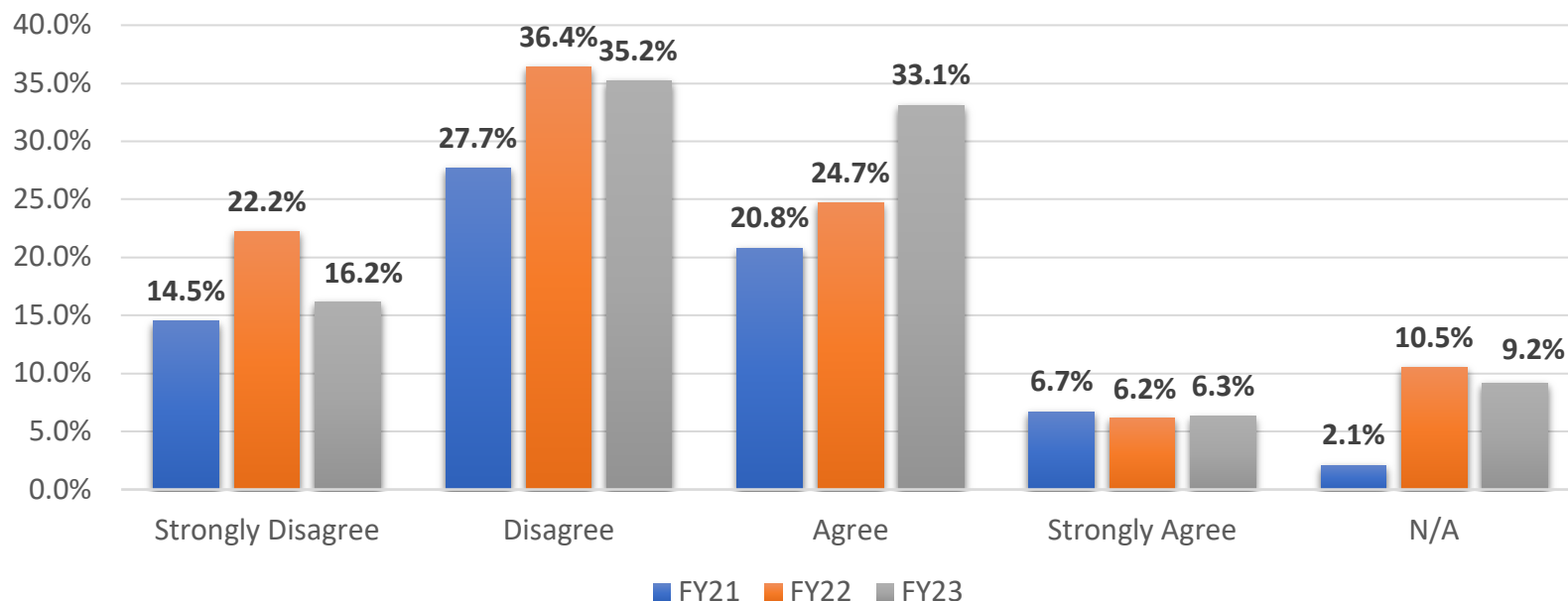
Mission Partner Survey

I receive PPS communications specific to my role (e.g., requisitioner, COR, etc.)



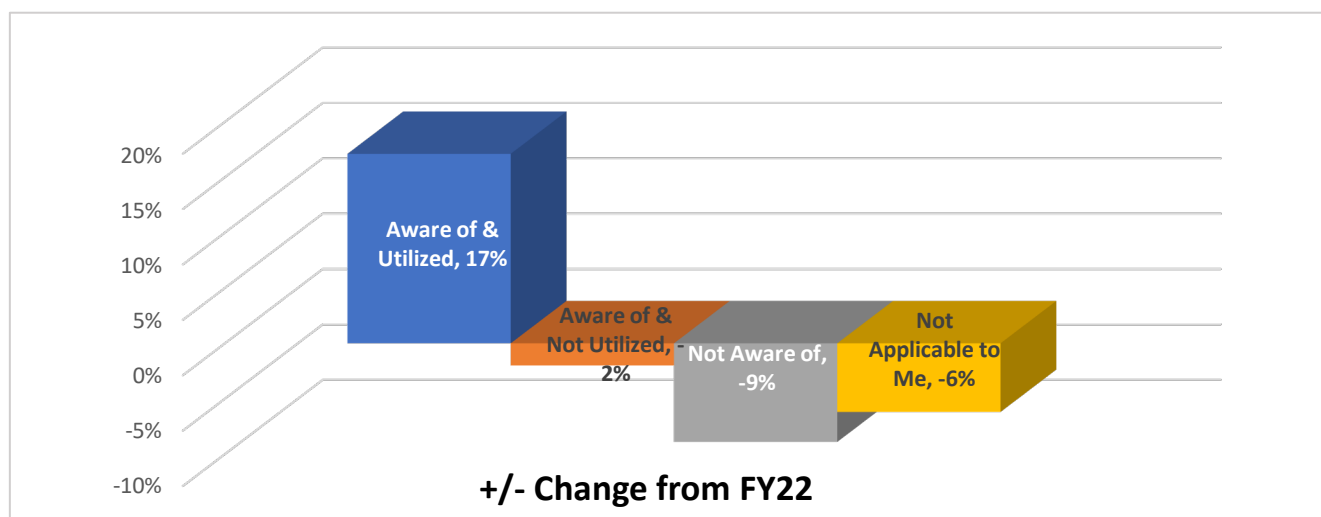
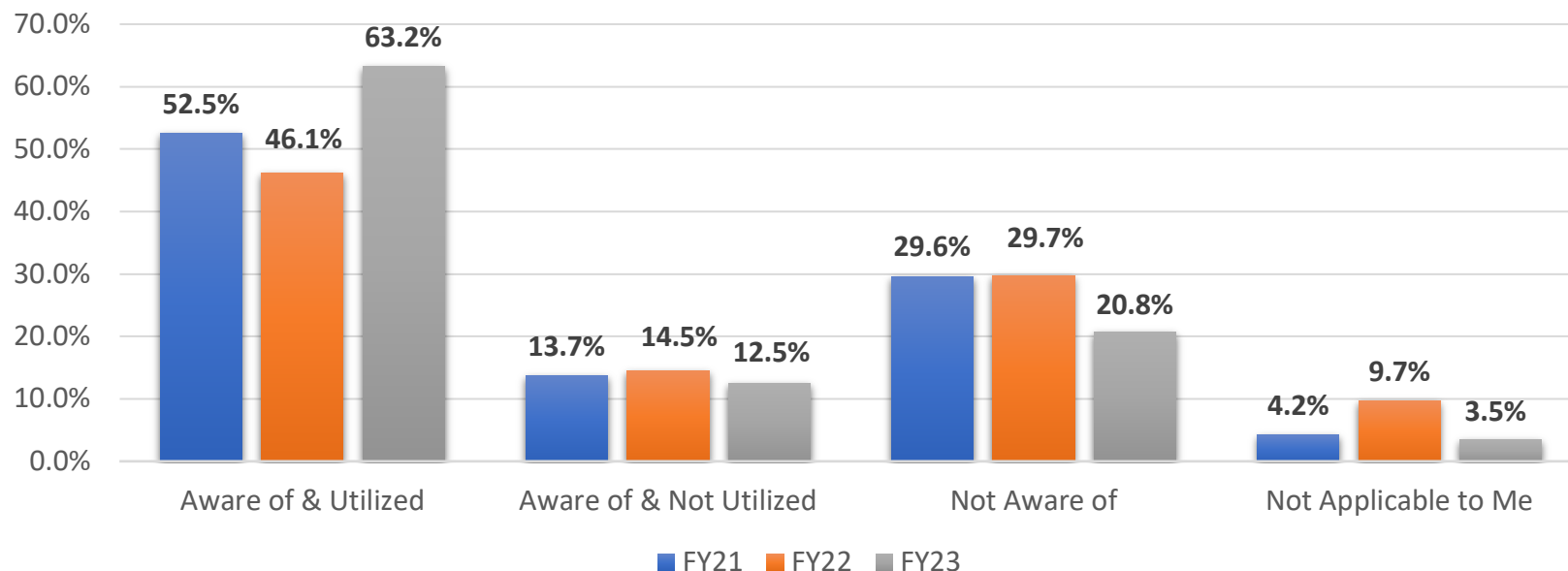
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PPS communication is understandable, timely and accurate



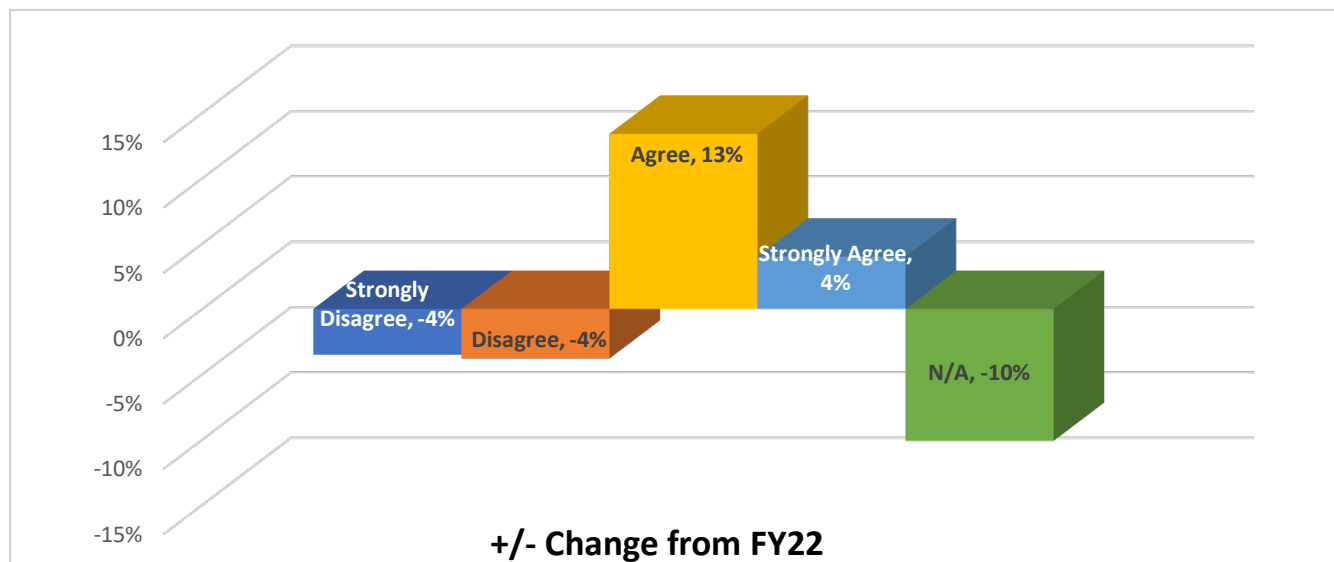
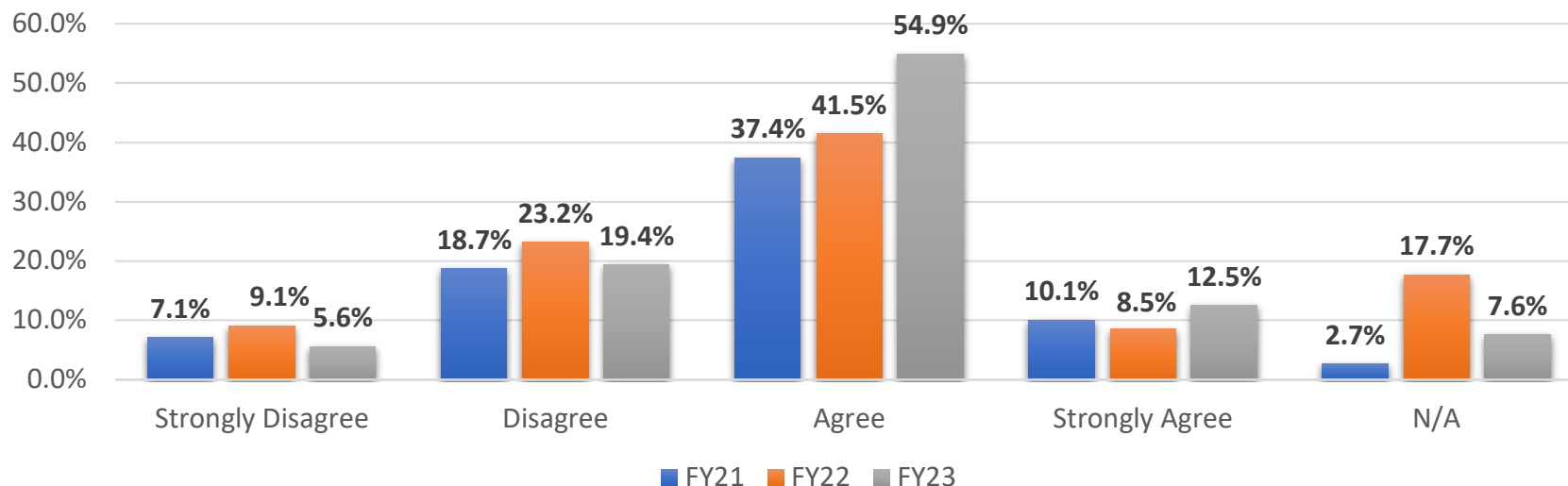
Mission Partner Survey

I have used the PPS Intranet as an information resource



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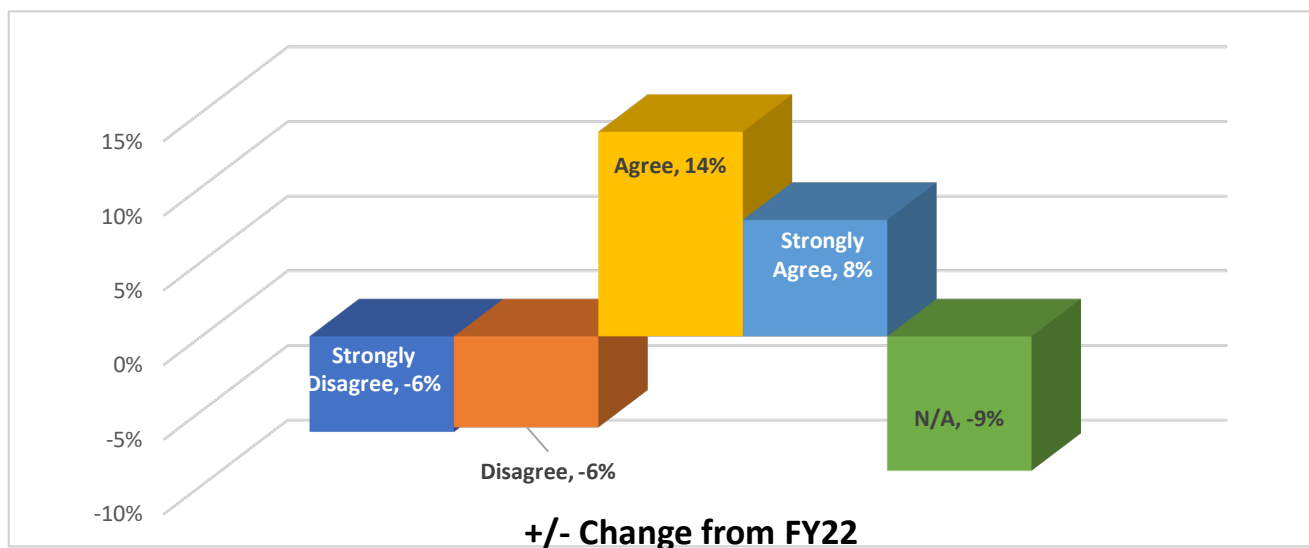
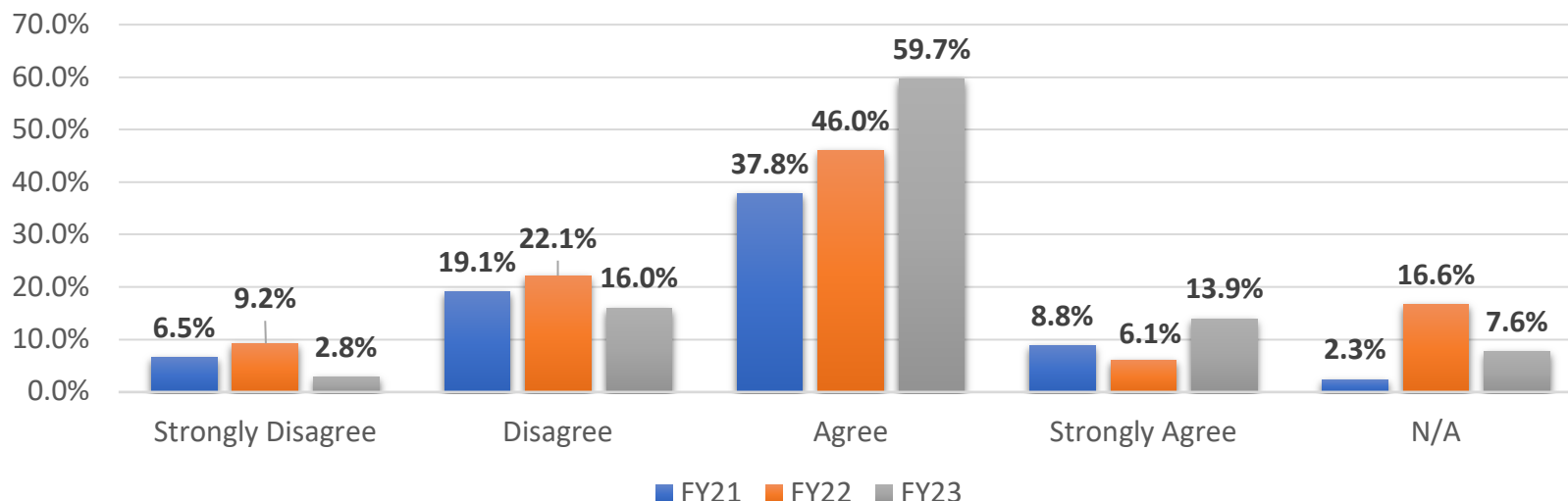
I have the contracting process information, templates, examples and training I need to do my job



+/- Change from FY22

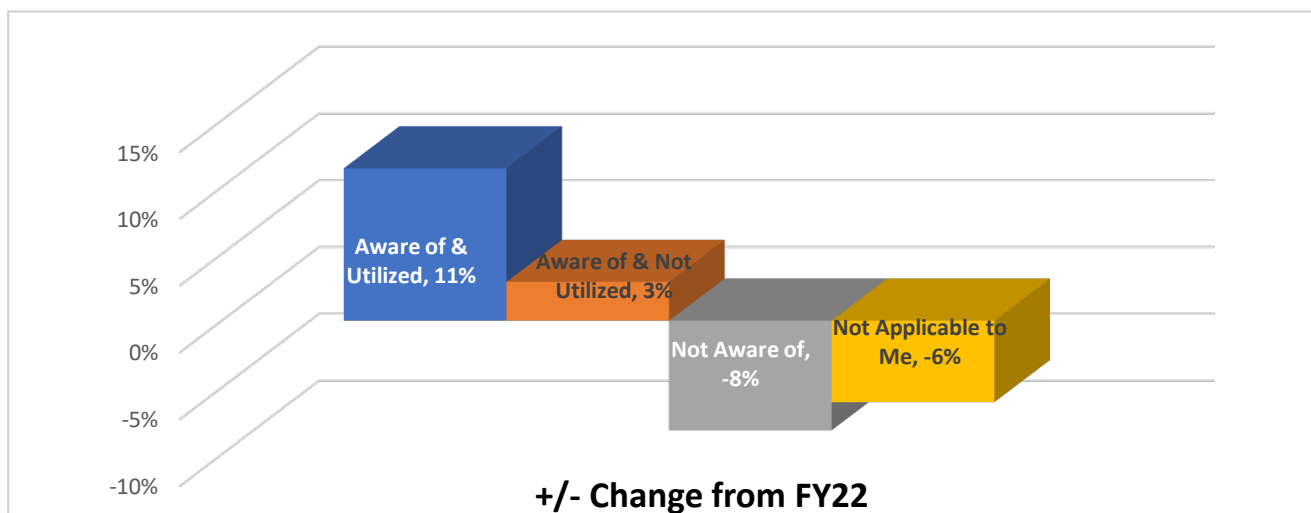
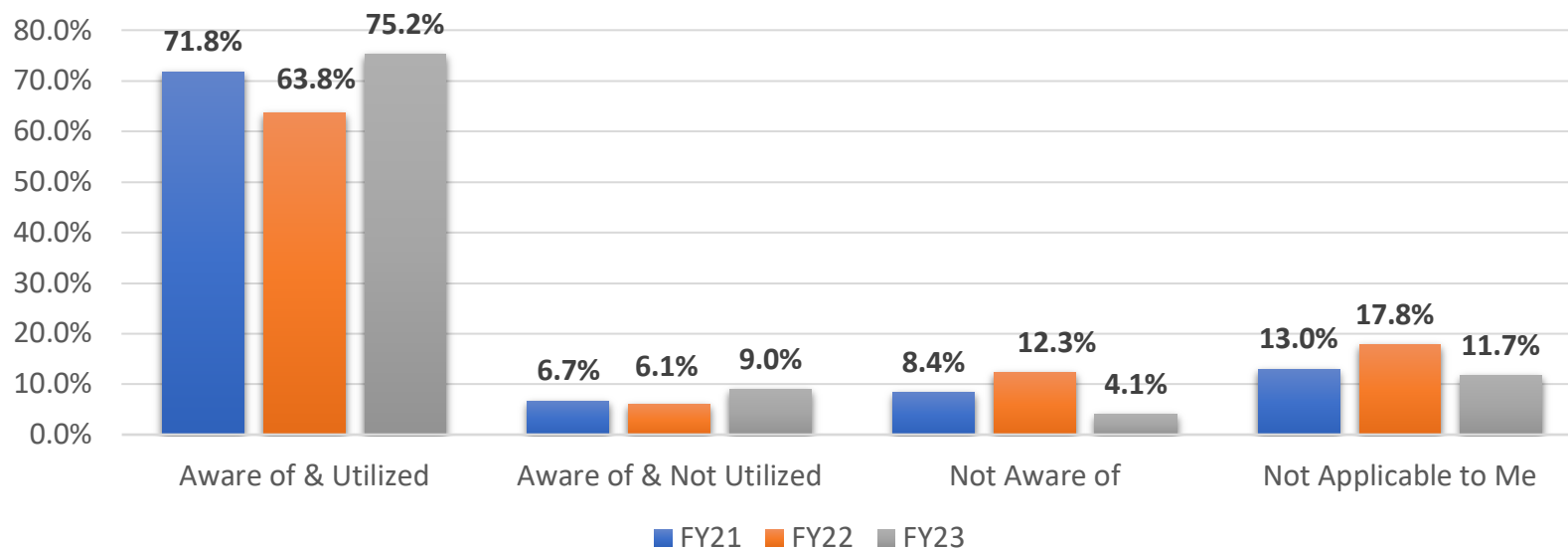
Mission Partner Survey

I have the contracting systems information and training I need to do my job



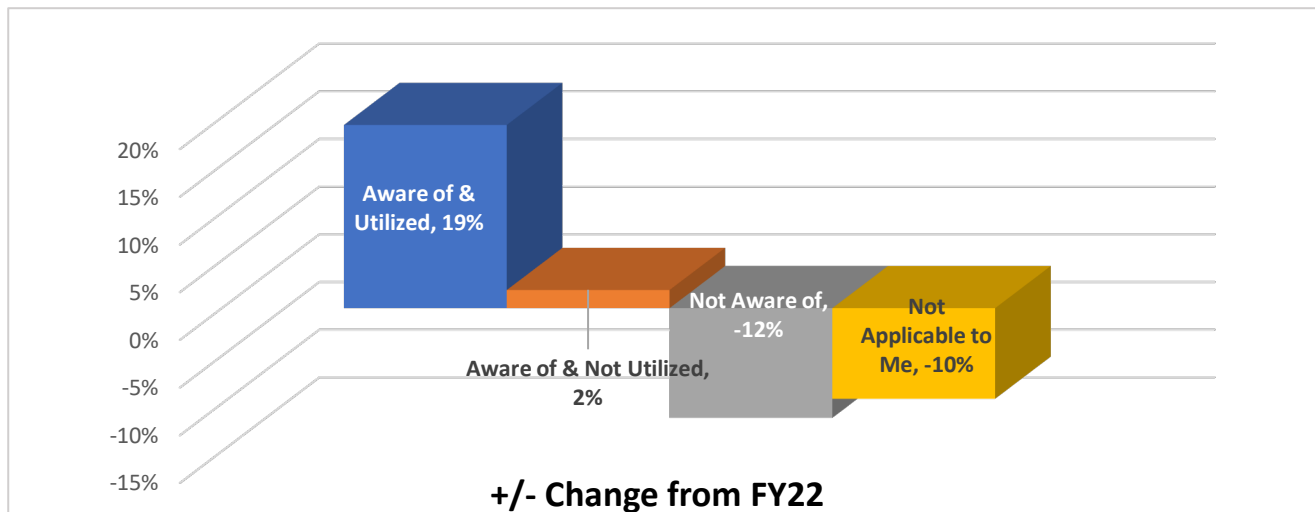
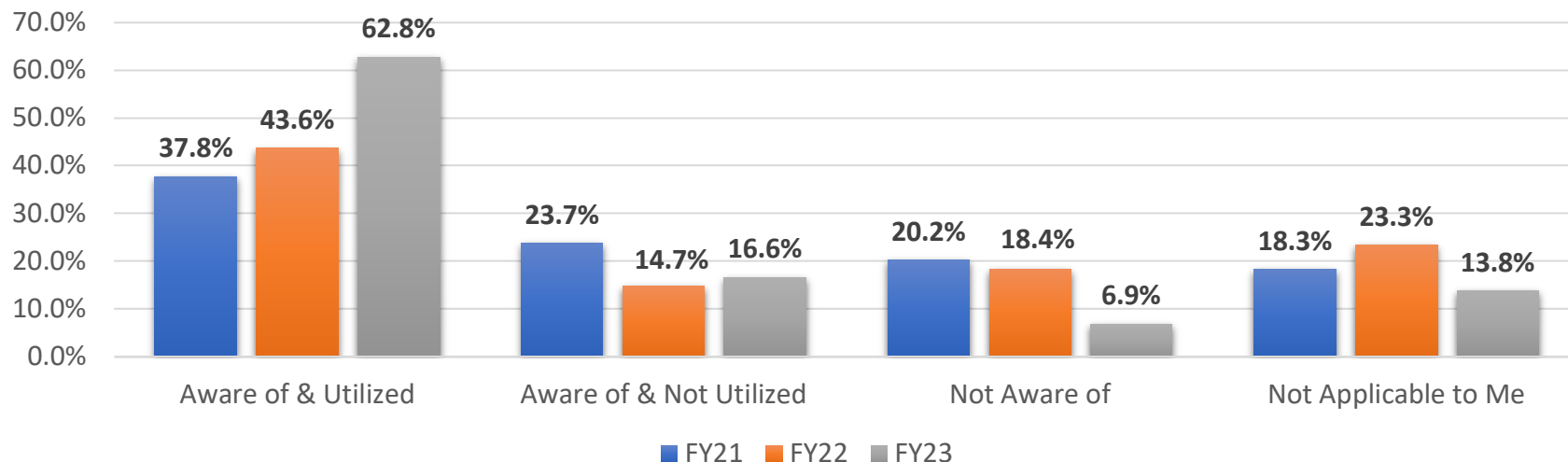
Mission Partner Survey

I have used the PPS Requisition Checklist when requesting a contract action



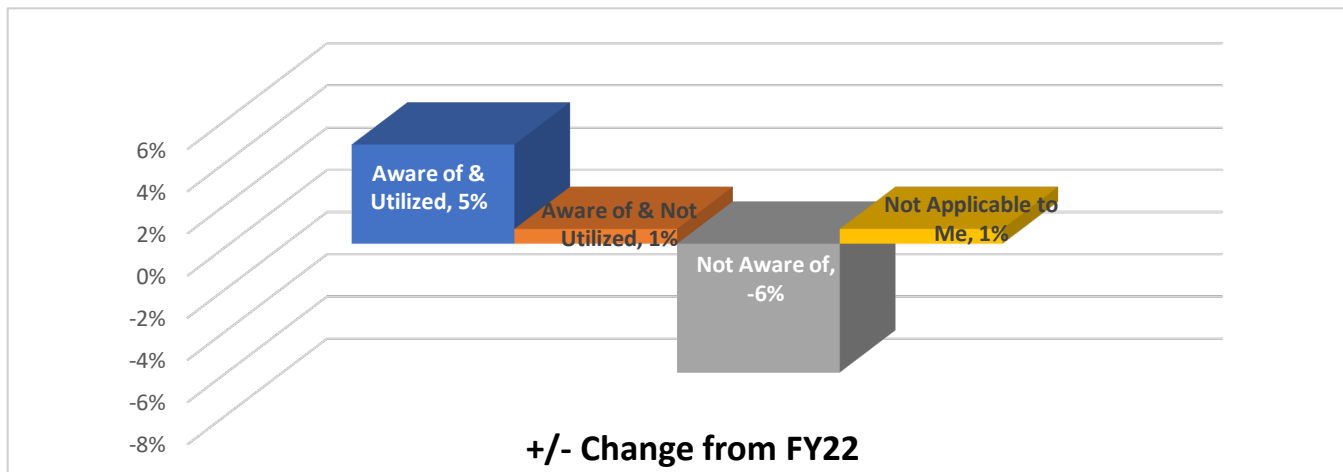
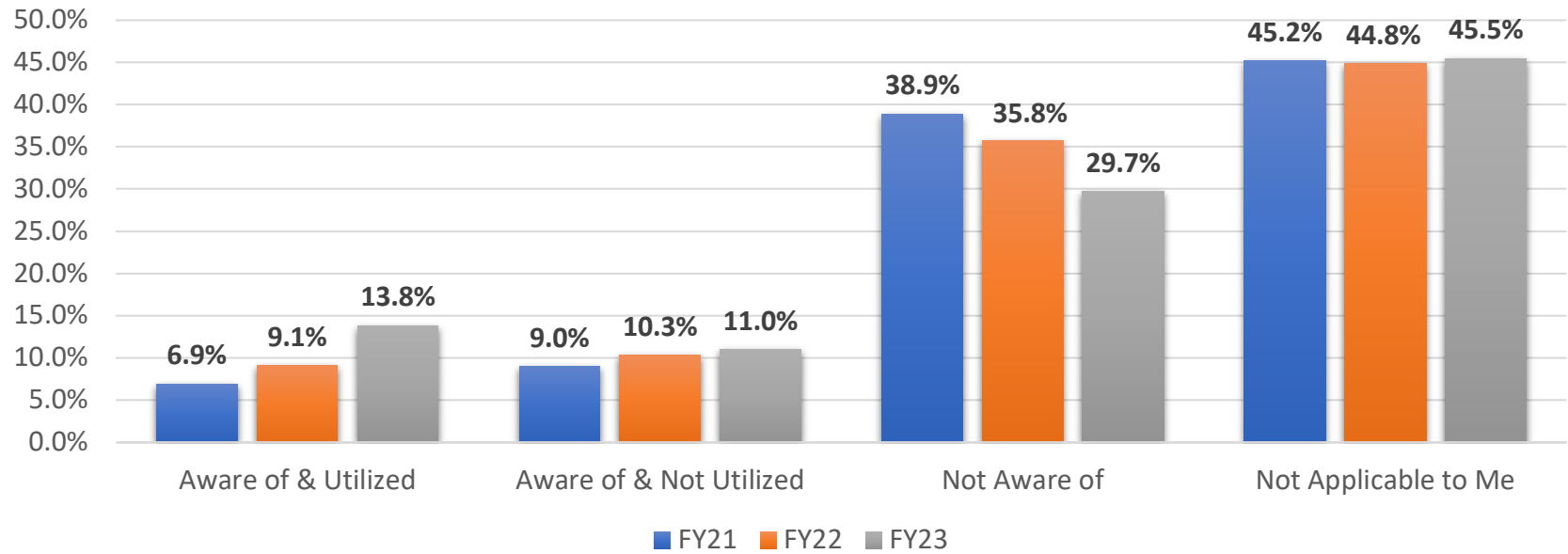
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I have used PPS templates to develop contract documents such as Performance Work Statement, Government Cost Estimate and market research



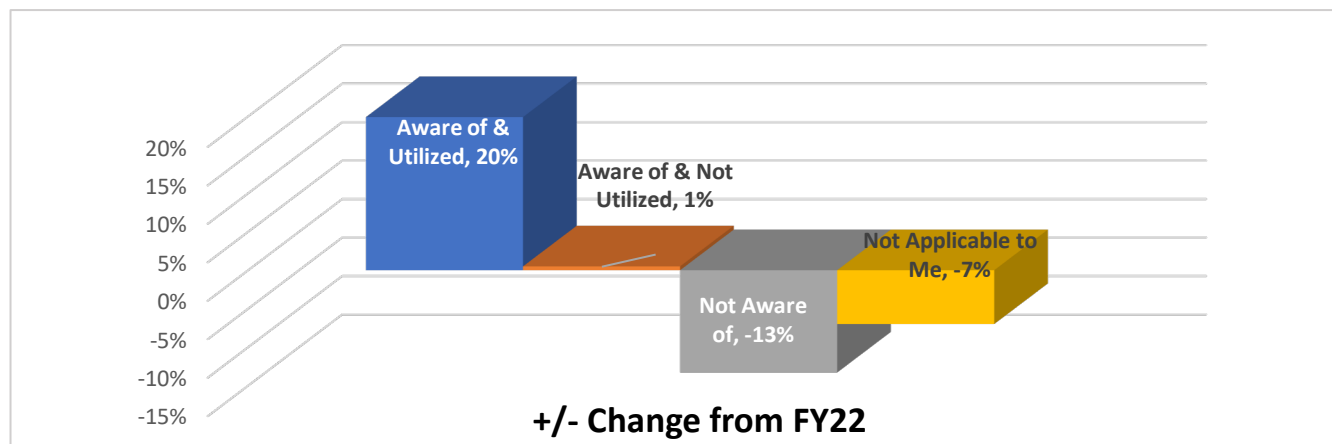
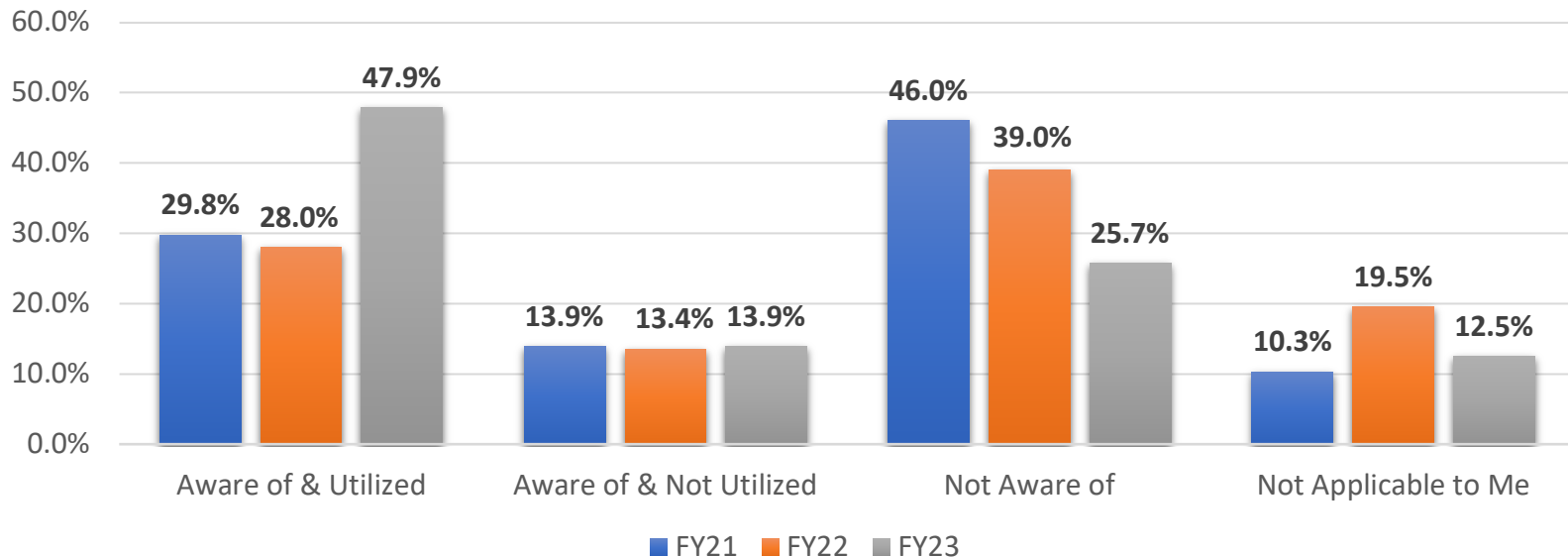
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I have used the PPS Check Request tool to request a payment by check



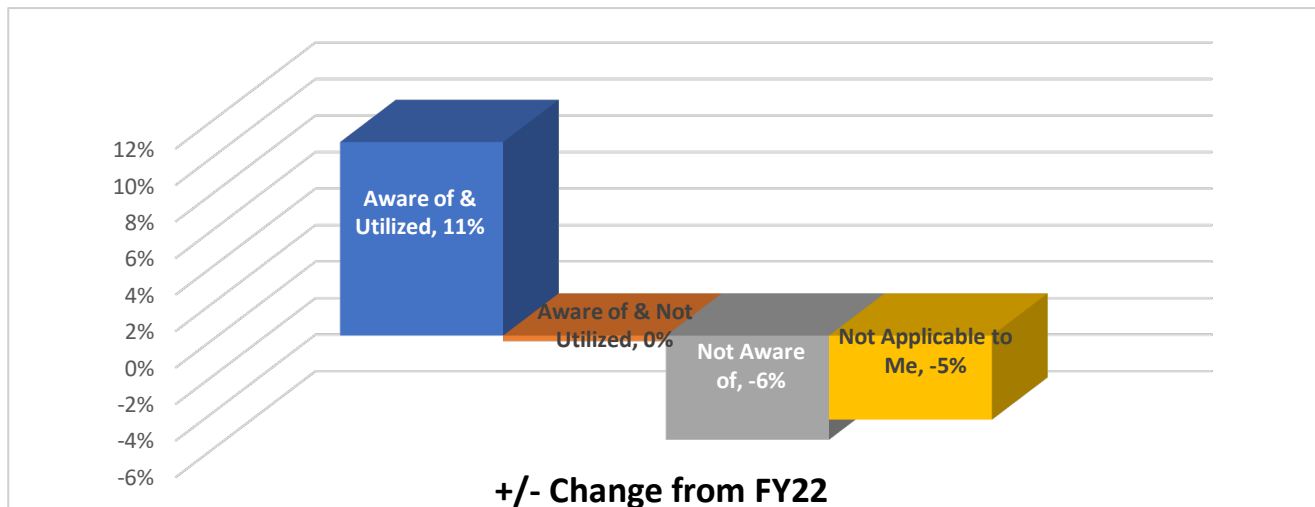
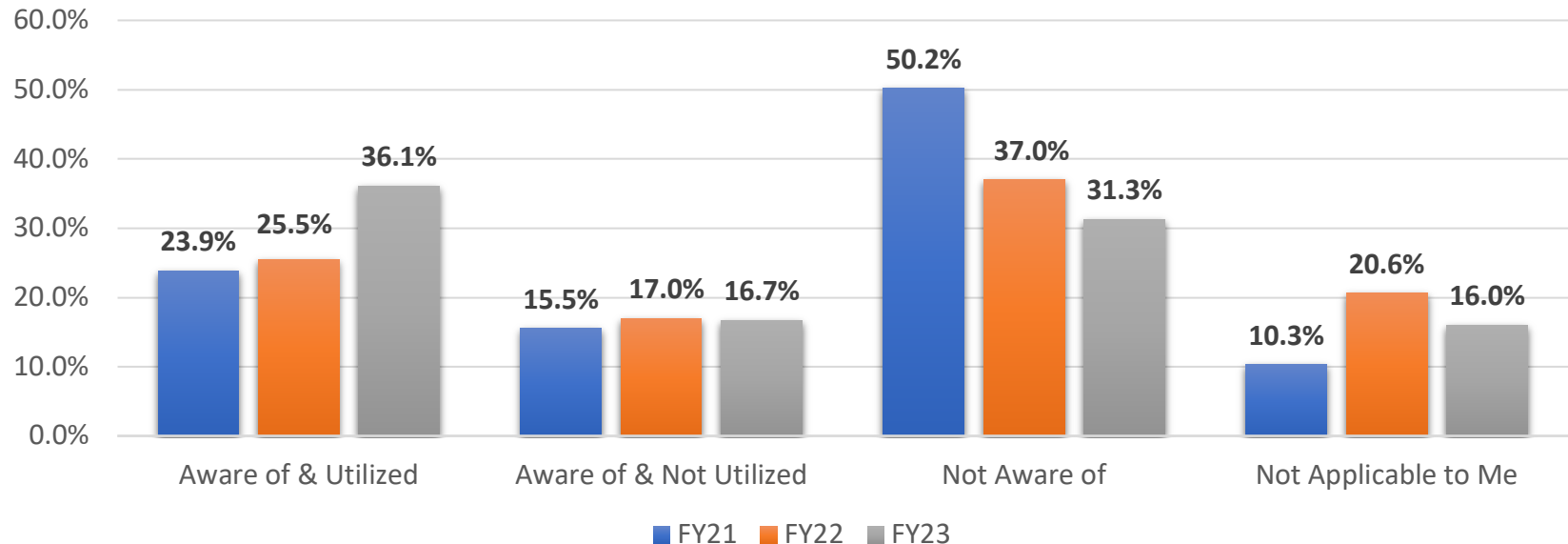
Mission Partner Survey

I have used the PPS Contract Status Tracking Tool or the IAS Reporting Tool to check the status of a contract action or a group of actions



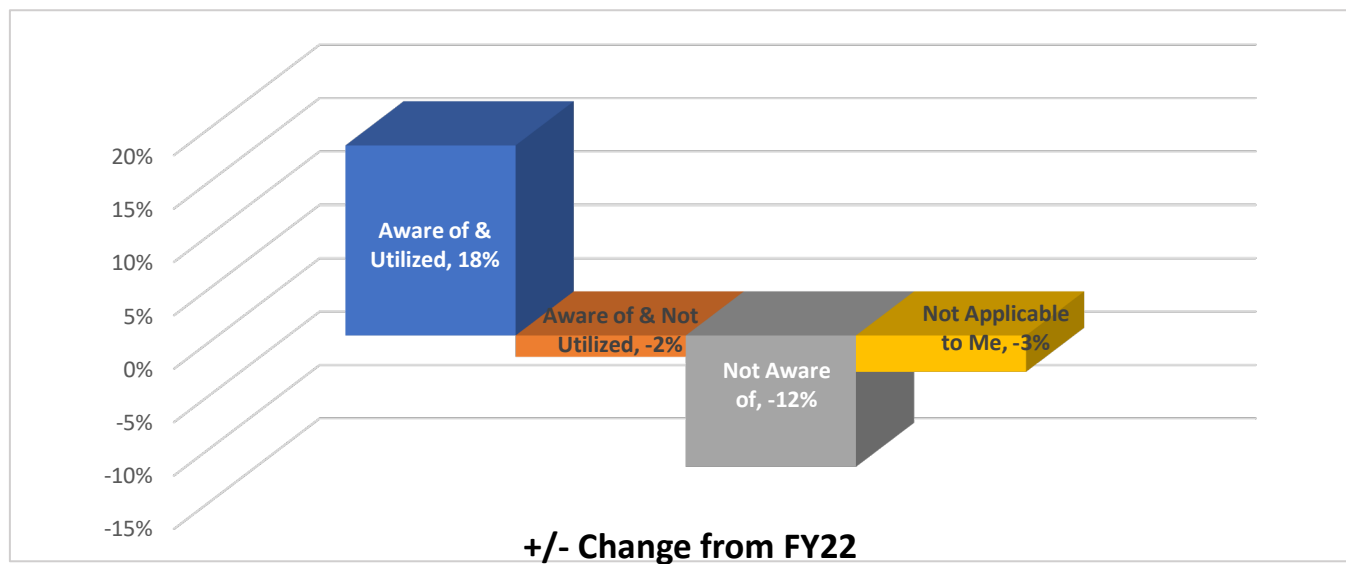
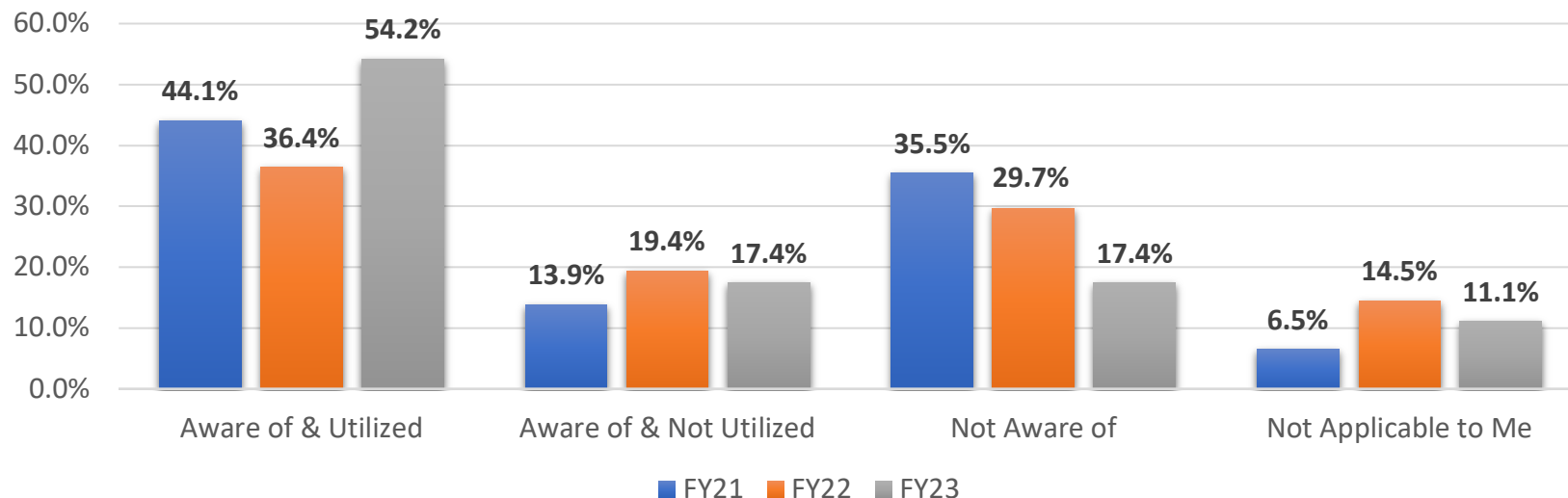
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I have used the PPS Contracting Customer Guide to obtain information on the contracting process and requirements



Mission Partner Survey

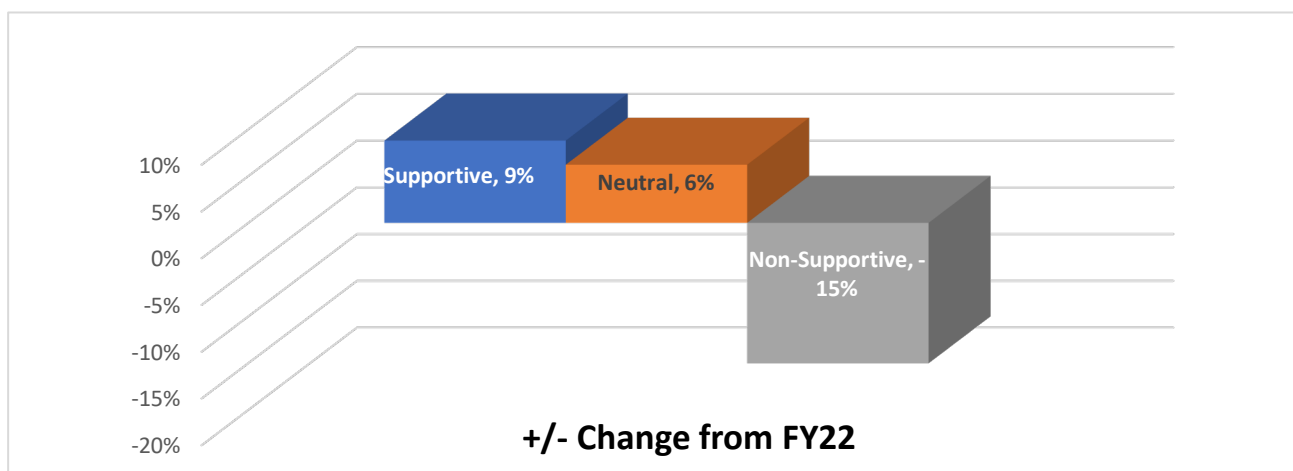
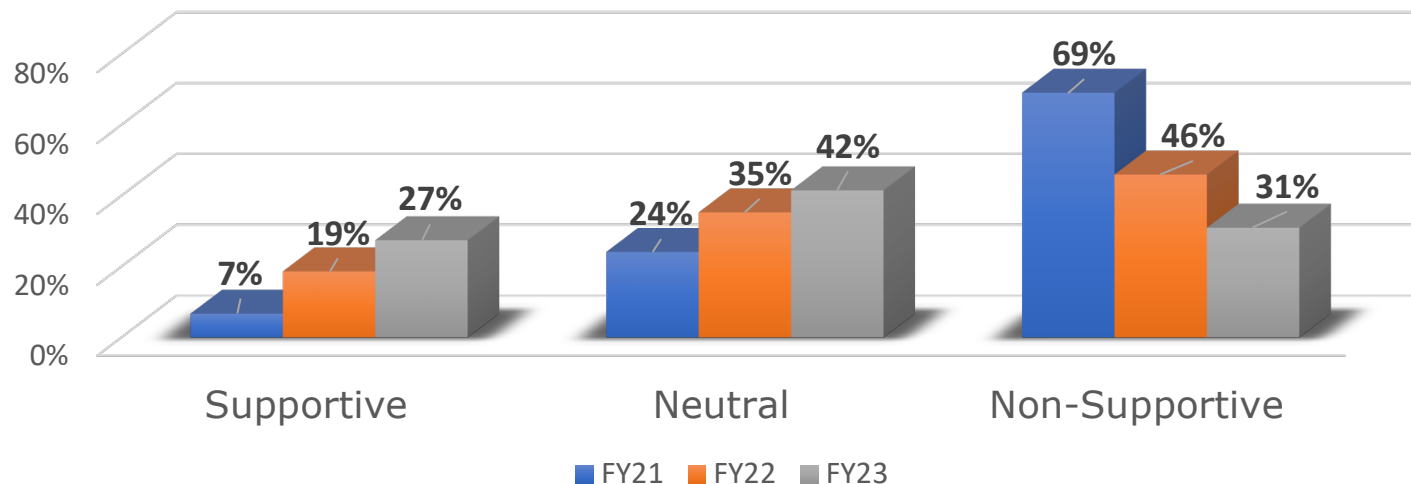
I have taken training provided by PPS through Acquisition Community Training



Mission Partner Survey

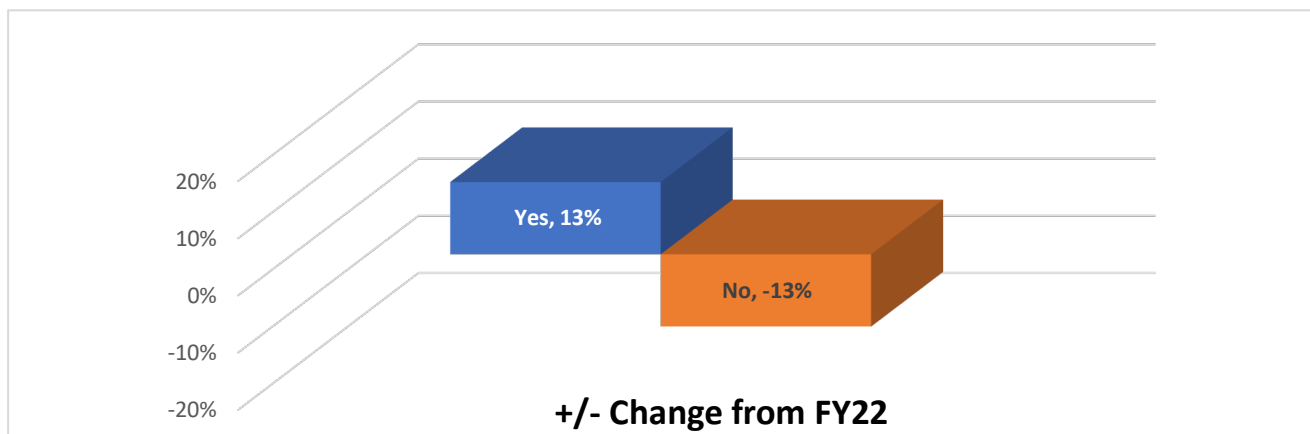
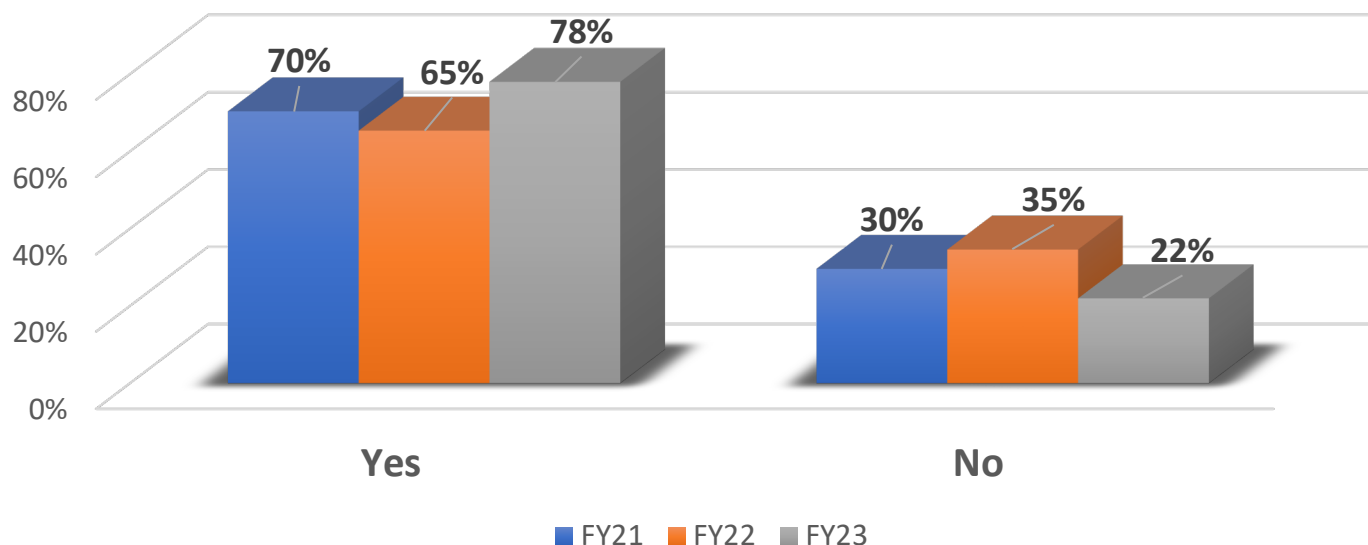
Overall Satisfaction Rating 1-10

8-10=Supportive; 7-5=Neutral; 0-4=Non-Supportive



Mission Partner Survey

Do you have the tools and resources to meet your responsibilities in the contracting process?



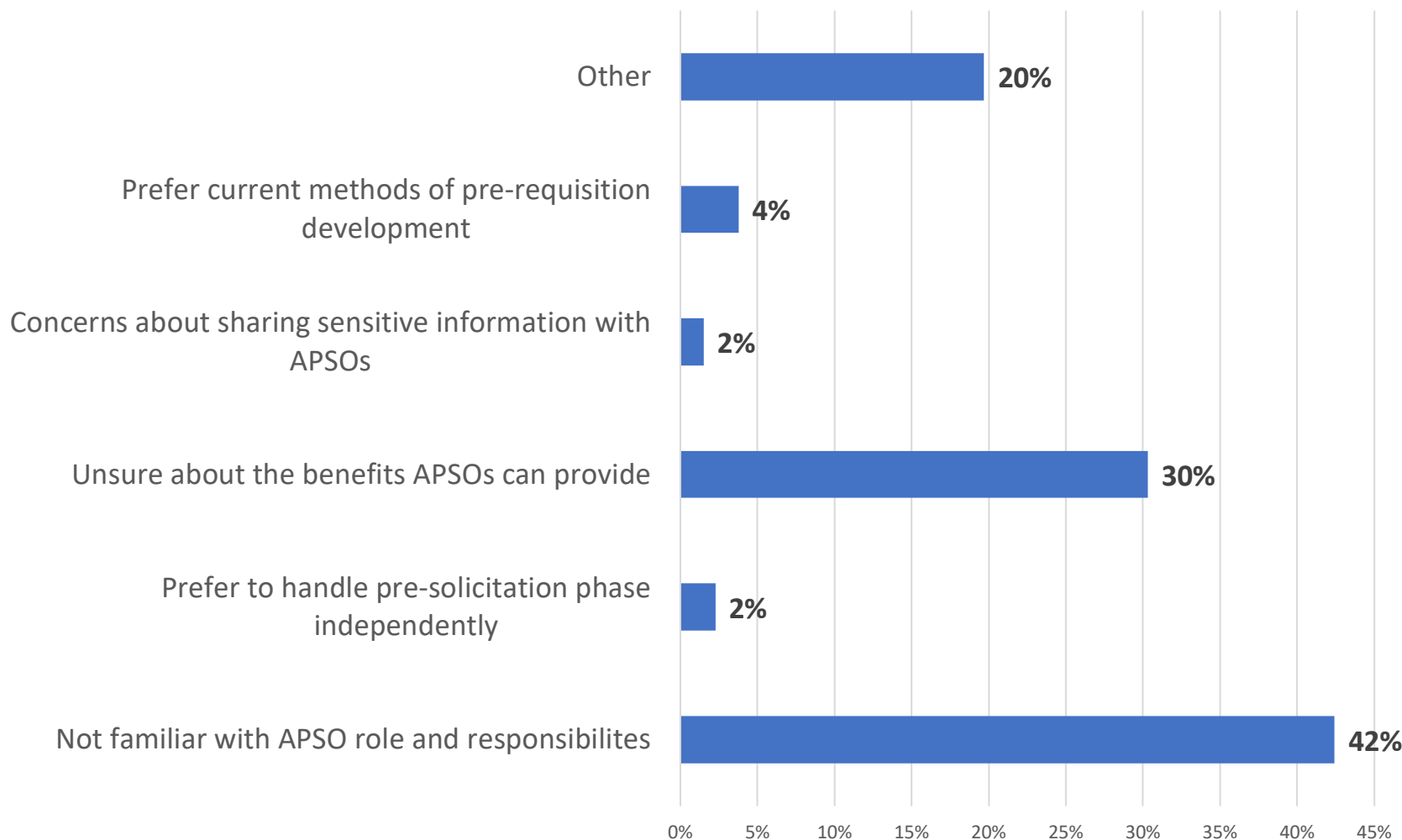


Mission Partner Survey

NEW - PPS Acquisition Program Support Officers (APSOs) and Communications Portal

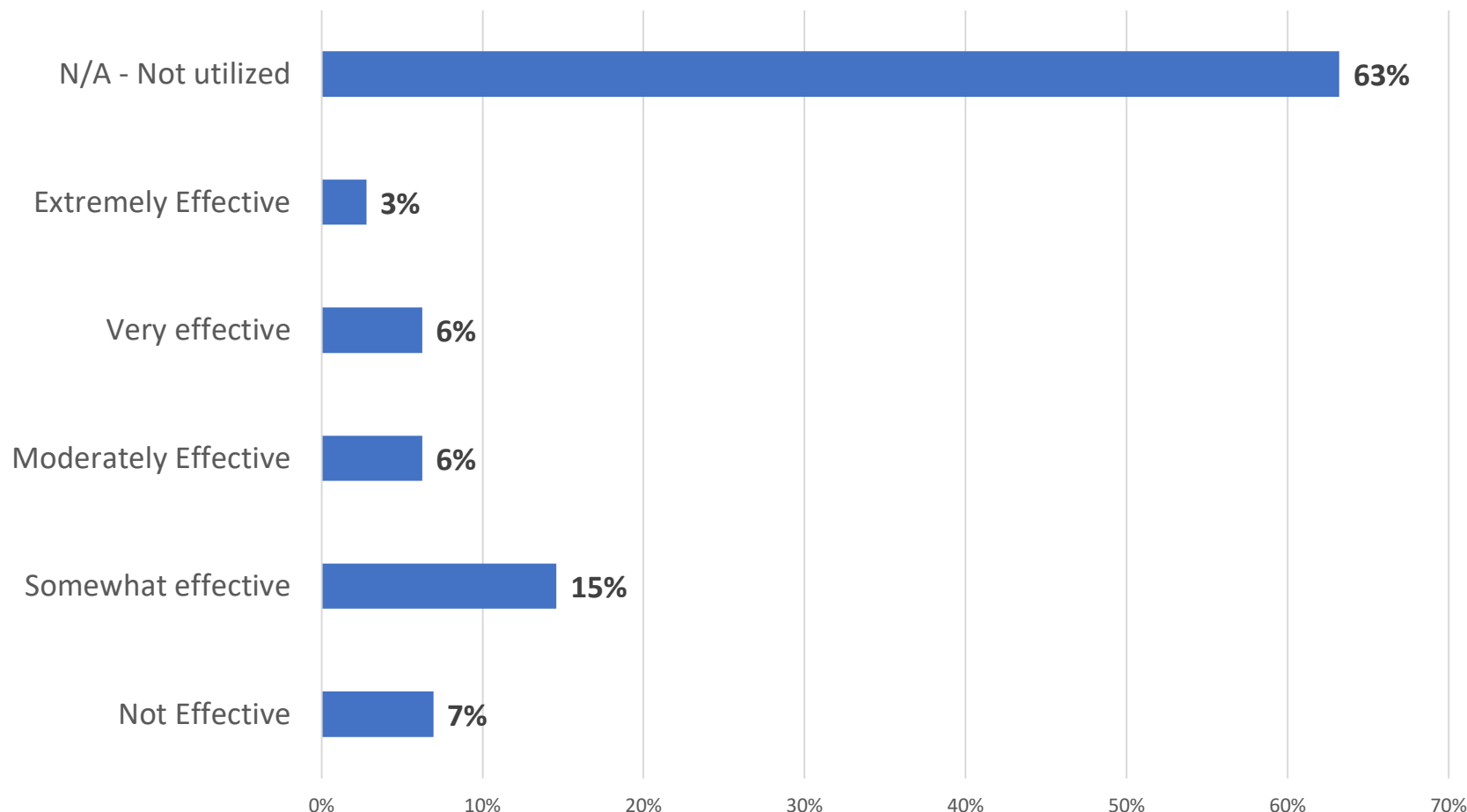
Mission Partner Survey

Reasons for hesitation in utilizing APSOs



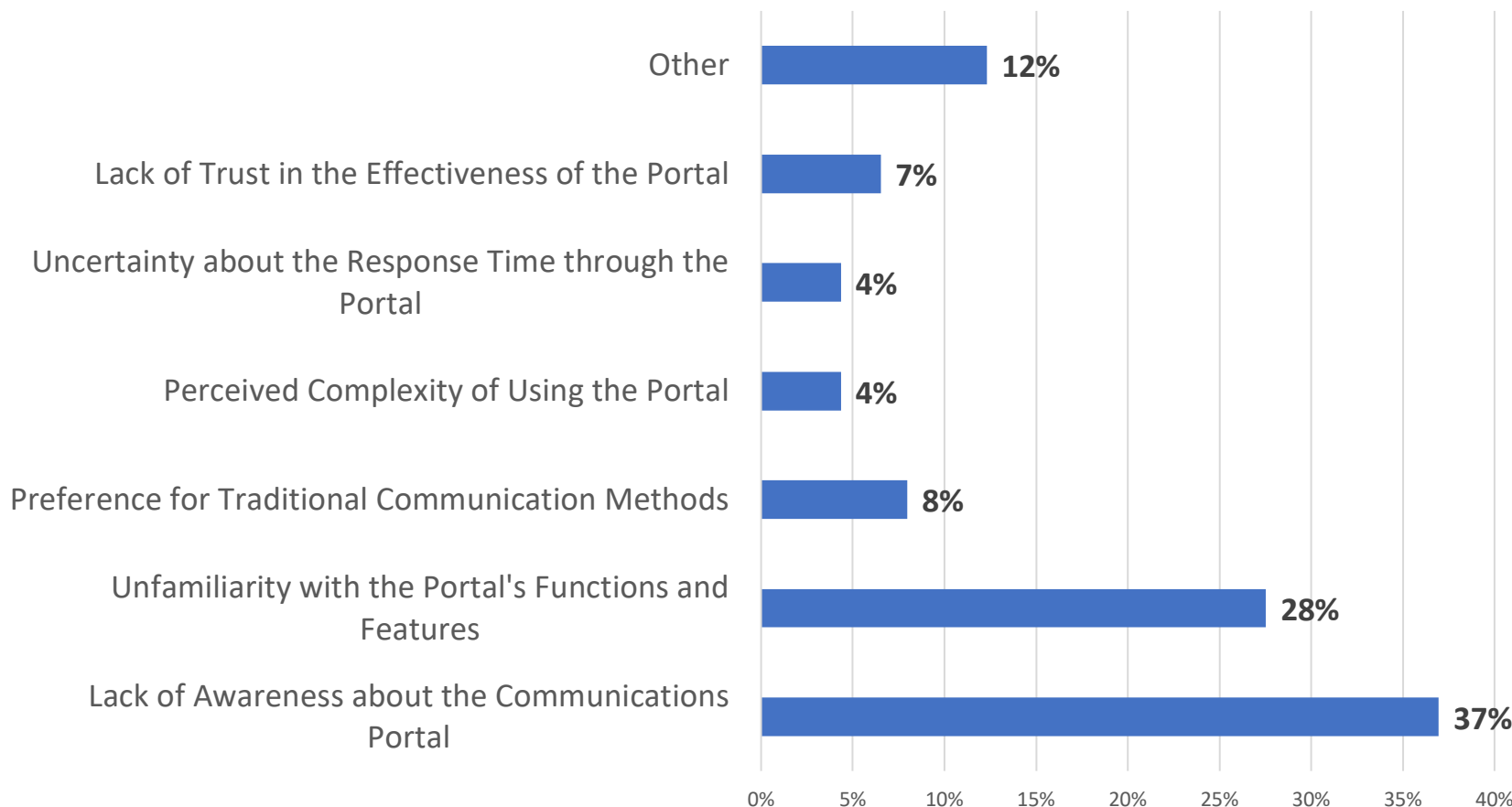
Mission Partner Survey

Effectiveness of APSO assistance aiding pre-solicitation phase requisition packages



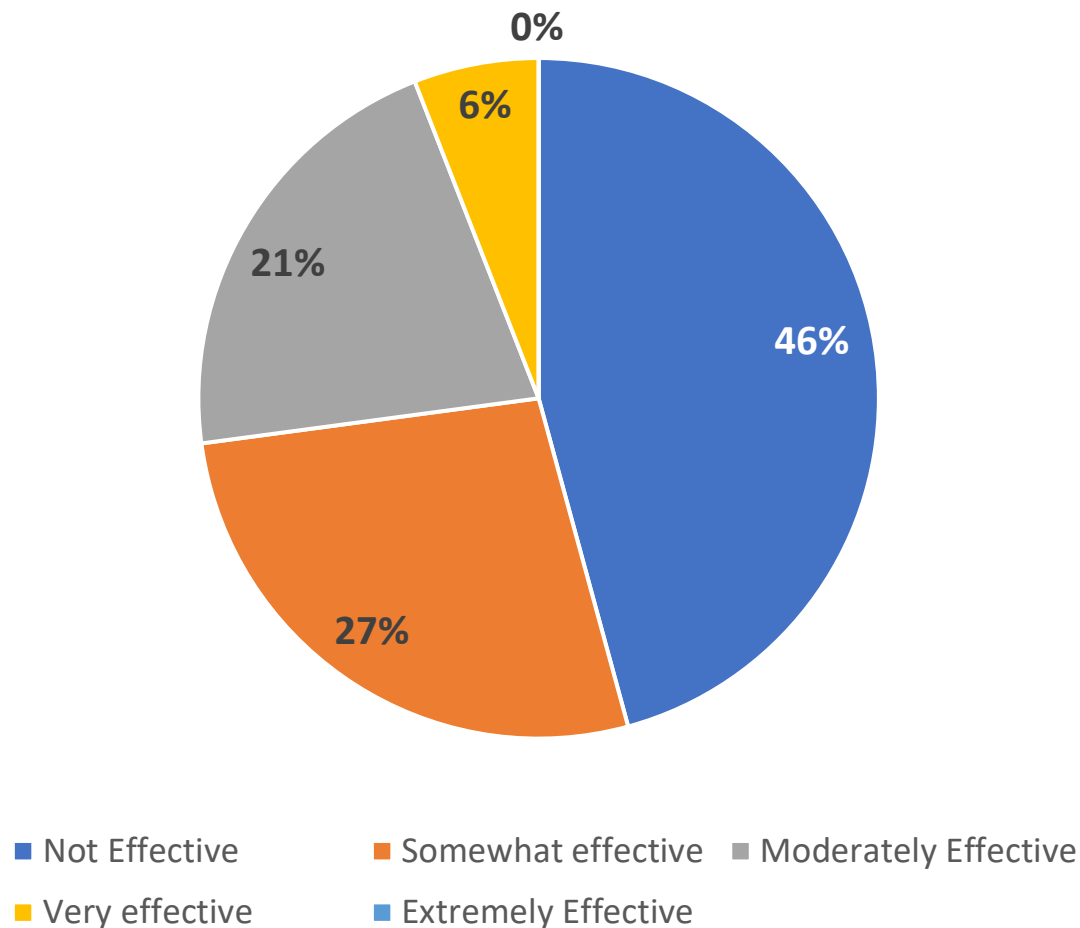
Mission Partner Survey

Contributing factors to PPS Communications Portal under-utilization as central entry point for mission partner requests and needs



Mission Partner Survey

Effectiveness of PPS Communications Portal in addressing mission partner needs and requests



■ Not Effective

■ Somewhat effective

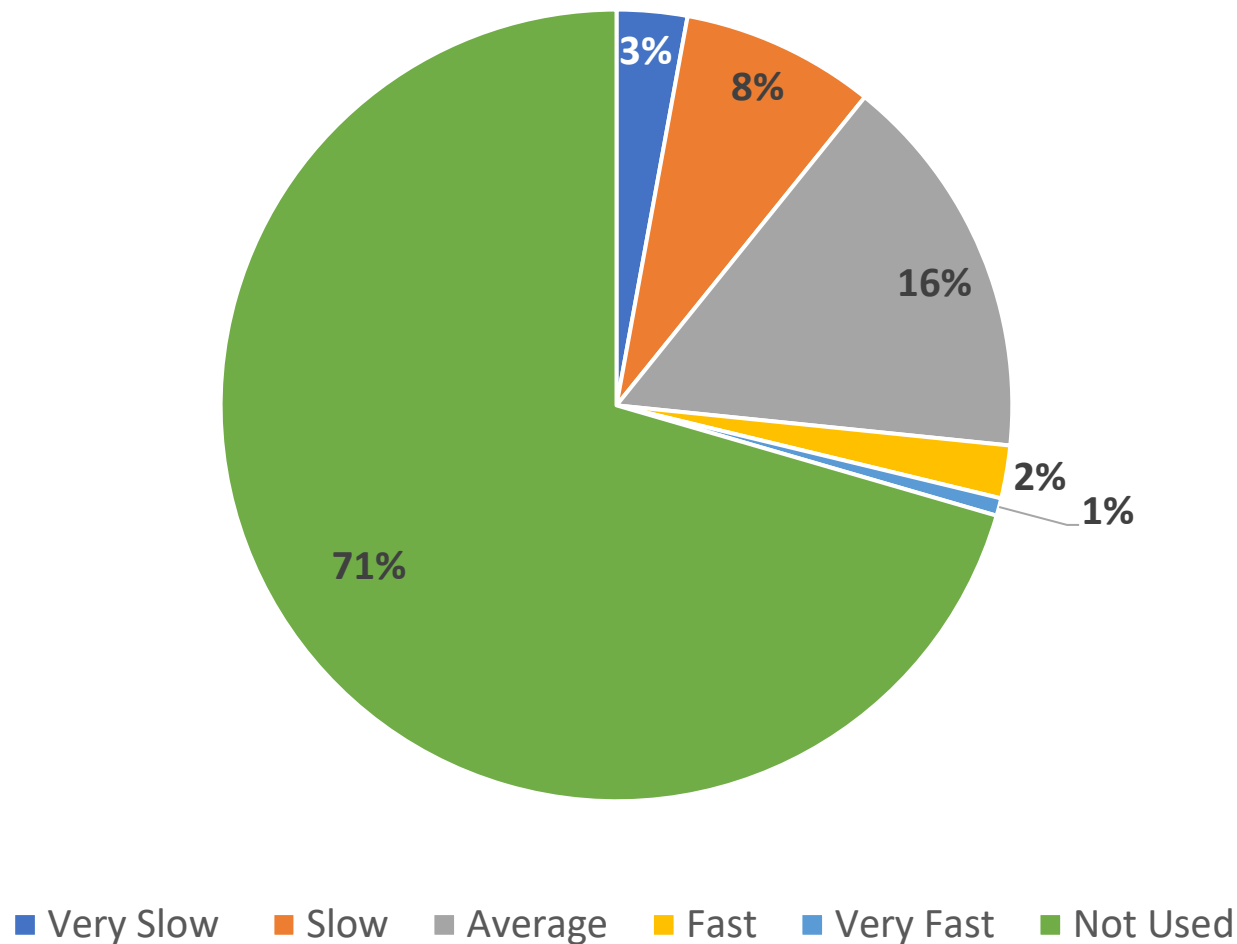
■ Moderately Effective

■ Very effective

■ Extremely Effective

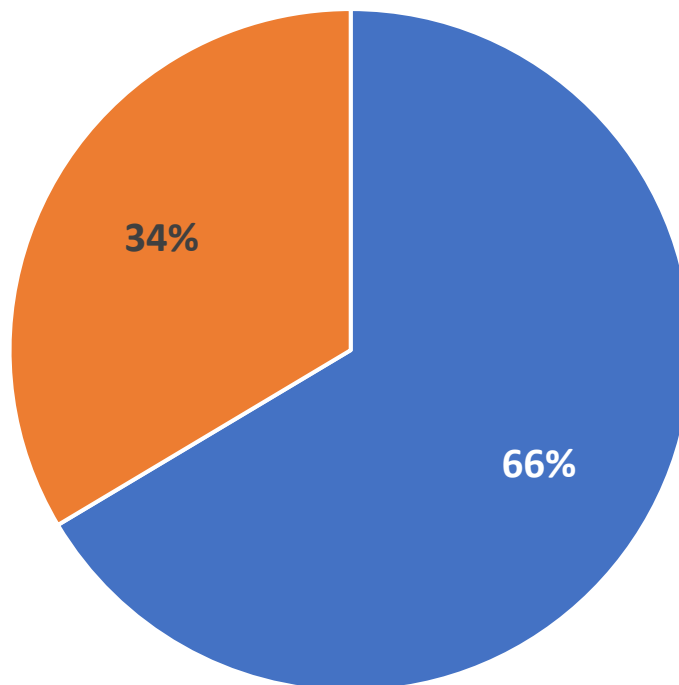
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Timeliness of PPS Communications Portal responses



Mission Partner Survey

Are you familiar with the referenced links?



■ Yes ■ No

Mission Partner Survey

Next Step

- Review existing FY 2023 CPPA actions quarterly to ensure effectiveness and add/edit as needed for FY 2024.