



Last Updated April 17, 2020

Public Engagement Training Catalog

### **Purpose of the Guide**

There are many public engagement training opportunities that exist within and outside our agency, which are beneficial to Forest Service employees. This online training guide is timely as some of the trainings are geared toward distance learning, since we are now living and working virtually during this pandemic crisis.

The guide provides a broader understanding of the role of the public in our work and tactics for reaching them that are needed to effectively practice public engagement as part of the land management process by: promoting consistency; providing critical foundational skills for field units in prep for future plan revisions; understanding and providing best practices in implementation and policy interpretation across Regions; for supporting Regions in plan start-ups and overall planning activities; coordinating with other staff areas on these training tools and resources that benefit field implementation of planning and/or engagement activities as a way to help employees respond to inquiries and answer policy questions; and providing direct support to Regions and regional colleagues.

### **Targeted Audiences**

The guide is targeted for professionals who are reliant on public input and feedback:

- Line Officers
- Program coordinators
- Planners
- Planning directors
- Agency directors
- Public affairs specialists
- Tribal liaisons
- Other Subject Matter Experts

In addition, this guide is for those who have a fervid interest in the public engagement process at the national and regional levels.



Forest Service

Washington Office  
Ecosystem  
Management  
Coordination Staff

TYPE OF TRAINING, SKILLSET OR LEARNING OBJECTIVE	COURSE TITLE	COURSE DESCRIPTION	AUDIENCE	DATES	TRAINING VENDOR LINK
Public Participation 101	Foundations in Public Participation	Focuses on the major phases of Public Participation	Planners, scientists, policy makers and engagement practitioners	Ongoing	<a href="#">International Association of Public Participation</a>
Intergovernmental Relations	Collaboration with Native Nations and Tribal Relations	Focuses on improving intergovernmental relations between federal agencies and tribes	Federal agencies and representatives of Native Nations	October 6-7, 2020	<a href="#">Udall Institute</a>
Negotiation and Conflict Resolution	Various	Those who want to enhance their ability to deal with conflict situations productively	Professionals Supervisors and managers.	Ongoing	<a href="#">American Management Association</a> <a href="#">Management Concepts</a>
Effective Listening	Various	Varies	Those who want to better comprehend and provide feedback based on verbal communication	Ongoing	<a href="#">AG Learn</a> <a href="#">Using Active Listening in Workplace Situations</a>
Relationship Building & Collaboration	Various	Looks at win-win relationships between various parties and audiences	Individuals, Groups and Organizations	Ongoing	<a href="#">AgLearn</a> <a href="#">1500 National-Collaboration 200 (Web Based FS-National-1500-101)*</a> <a href="#">NRCS</a> <a href="#">Extending Outreach to All Customers</a> (NRCS course) <a href="#">AgLearn</a> <a href="#">1500 National-Partnerships &amp; Collaboration 101</a> (Web Based FS-National-1500-100)* <a href="#">AgLearn</a> <a href="#">1500 National-Partnership &amp; Collaboration Tools 303</a> (Web Based FS-National-1500-107)* <a href="#">OPM</a>

<b>Collaborative Decision Making</b>	Facilitating Collaborative Public Decisions	Interactive video-based training tool emphasizing the collaborative decision-making process.	Any employee involved in the collaboration public decision making process	Ongoing	<a href="http://University of Michigan Ecosystem Management Initiativemich.edu/?stage_id=9">University of Michigan Ecosystem Management Initiativemich.edu/?stage_id=9</a>
<b>Visual Design and Engagement</b>	Embracing Technology for Public Participation	Looks at key considerations in selecting the many digital tools available to support all levels of participation	Public Participation Practitioners, Visual Information Specialists and Public Affairs Specialists	Webinar	<p><b>International Association of Public Participation</b></p> <p><a href="#">Click here to watch the recording.</a></p> <p><a href="#">Download the PowerPoint slide deck (.pdf version) here.</a></p>
<b>Effective &amp; Strategic Communication</b>	Varies	Varies	Those who want to build productive relationships through better communication and understanding	Varies	<p><a href="#">Management Concepts</a></p> <p><a href="#">Management Concepts</a></p> <p><a href="#">Brookings</a></p> <p><a href="#">OPM</a></p> <p><a href="#">OPM</a></p>
<b>Managing Public Engagement Digitally through Social Distancing</b>	Public Participation Technology in a Time of Social Distancing  Holding Space – Fostering Engagement and Connection in a Digital Space	Shares key principles for digital engagement and explores today's engagement challenges and options for responses  Examines how virtual meetings are different than face to face engagements	Planners, Public Participation Practitioners and Public Affairs Specialists  Planners, Public Participation Practitioners and Public Affairs Specialists	Recorded Webinar  April 23, 2020 (30 Mins; Free)	<p><b>International Association of Public Participation</b></p> <p><a href="#">Click here to view the recording.</a></p> <p><a href="#">Download the PowerPoint slide deck (.pdf version) here.</a></p> <p><a href="#">Leading Groups Online</a></p> <p><a href="#">Federal Mediation &amp; Conciliation Service</a></p>

<b>Reaching Underserved Communities</b>	Enhancing Communities Through Capacity Building and Technical Assistance	Addressing Health Disparities, Environmental Justice and Shaping the Future of Healthcare	Those who do outreach to underserved communities or would like to do outreach in the future	Planned for April 2020 (has been postponed due to COVID)	<a href="#"><u>National Environmental Justice Conference</u></a>
<b>Policy</b>	Collaboration through NEPA	Participants will learn how to assess and plan for successful collaboration in National Environmental Policy Act (NEPA) processes using appropriate tools, techniques, and best practices. Participants also will develop a better understanding of the policy goals of NEPA and the benefits of using collaborative approaches to achieve those goals.	Subject Matter Experts who utilize NEPA to collaborate for successful land management planning	TBD	<a href="#"><u>Udall Institute</u></a>
	Federal Advisory Committee Act (FACA)	Podcast on the Federal Advisory Committee Act	For All who want to learn about FACA	Ongoing	<a href="#"><u>Partnership Community &amp; Collaboration Academy</u></a>
	Paperwork Reduction Act of 1995 (PRA)	Podcast on the Paperwork Reduction Act of 1995	For All who want to learn about PRA	Ongoing	<a href="#"><u>Partnership Community &amp; Collaboration Academy</u></a>