



Last Updated April 17, 2020

Public Engagement Training Catalog

Purpose of the Guide

There are many public engagement training opportunities that exist within and outside our agency, which are beneficial to Forest Service employees. This online training guide is timely as some of the trainings are geared toward distance learning, since we are now living and working virtually during this pandemic crisis.

The guide provides a broader understanding of the role of the public in our work and tactics for reaching them that are needed to effectively practice public engagement as part of the land management process by: promoting consistency; providing critical foundational skills for field units in prep for future plan revisions; understanding and providing best practices in implementation and policy interpretation across Regions; for supporting Regions in plan start-ups and overall planning activities; coordinating with other staff areas on these training tools and resources that benefit field implementation of planning and/or engagement activities as a way to help employees respond to inquiries and answer policy questions; and providing direct support to Regions and regional colleagues.

Targeted Audiences

The guide is targeted for professionals who are reliant on public input and feedback:

- Line Officers
- Program coordinators
- Planners
- Planning directors
- Agency directors
- Public affairs specialists
- Tribal liaisons
- Other Subject Matter Experts

In addition, this guide is for those who have a fervid interest in the public engagement process at the national and regional levels.



Forest Service

Washington Office
Ecosystem
Management
Coordination Staff

TYPE OF TRAINING, SKILLSET OR LEARNING OBJECTIVE	COURSE TITLE	COURSE DESCRIPTION	AUDIENCE	DATES	TRAINING VENDOR LINK
Public Participation 101	Foundations in Public Participation	Focuses on the major phases of Public Participation	Planners, scientists, policy makers and engagement practitioners	Ongoing	International Association of Public Participation
Intergovernmental Relations	Collaboration with Native Nations and Tribal Relations	Focuses on improving intergovernmental relations between federal agencies and tribes	Federal agencies and representatives of Native Nations	October 6-7, 2020	Udall Institute
Negotiation and Conflict Resolution	Various	Those who want to enhance their ability to deal with conflict situations productively	Professionals Supervisors and managers.	Ongoing	American Management Association Management Concepts
Effective Listening	Various	Varies	Those who want to better comprehend and provide feedback based on verbal communication	Ongoing	AG Learn Using Active Listening in Workplace Situations
Relationship Building & Collaboration	Various	Looks at win-win relationships between various parties and audiences	Individuals, Groups and Organizations	Ongoing	AgLearn 1500 National-Collaboration 200 (Web Based FS-National-1500-101)* NRCS Extending Outreach to All Customers (NRCS course) AgLearn 1500 National-Partnerships & Collaboration 101 (Web Based FS-National-1500-100)* AgLearn 1500 National-Partnership & Collaboration Tools 303 (Web Based FS-National-1500-107)* OPM

Collaborative Decision Making	Facilitating Collaborative Public Decisions	Interactive video-based training tool emphasizing the collaborative decision-making process.	Any employee involved in the collaboration public decision making process	Ongoing	University of Michigan Ecosystem Management Initiativemich.edu/?stage_id=9
Visual Design and Engagement	Embracing Technology for Public Participation	Looks at key considerations in selecting the many digital tools available to support all levels of participation	Public Participation Practitioners, Visual Information Specialists and Public Affairs Specialists	Webinar	International Association of Public Participation Click here to watch the recording. Download the PowerPoint slide deck (.pdf version) here.
Effective & Strategic Communication	Varies	Varies	Those who want to build productive relationships through better communication and understanding	Varies	Management Concepts Management Concepts Brookings OPM OPM
Managing Public Engagement Digitally through Social Distancing	Public Participation Technology in a Time of Social Distancing Holding Space – Fostering Engagement and Connection in a Digital Space	Shares key principles for digital engagement and explores today's engagement challenges and options for responses Examines how virtual meetings are different than face to face engagements	Planners, Public Participation Practitioners and Public Affairs Specialists Planners, Public Participation Practitioners and Public Affairs Specialists	Recorded Webinar April 23, 2020 (30 Mins; Free)	International Association of Public Participation Click here to view the recording. Download the PowerPoint slide deck (.pdf version) here. Leading Groups Online Federal Mediation & Conciliation Service

Reaching Underserved Communities	Enhancing Communities Through Capacity Building and Technical Assistance	Addressing Health Disparities, Environmental Justice and Shaping the Future of Healthcare	Those who do outreach to underserved communities or would like to do outreach in the future	Planned for April 2020 (has been postponed due to COVID)	National Environmental Justice Conference
Policy	Collaboration through NEPA	Participants will learn how to assess and plan for successful collaboration in National Environmental Policy Act (NEPA) processes using appropriate tools, techniques, and best practices. Participants also will develop a better understanding of the policy goals of NEPA and the benefits of using collaborative approaches to achieve those goals.	Subject Matter Experts who utilize NEPA to collaborate for successful land management planning	TBD	Udall Institute
	Federal Advisory Committee Act (FACA)	Podcast on the Federal Advisory Committee Act	For All who want to learn about FACA	Ongoing	Partnership Community & Collaboration Academy
	Paperwork Reduction Act of 1995 (PRA)	Podcast on the Paperwork Reduction Act of 1995	For All who want to learn about PRA	Ongoing	Partnership Community & Collaboration Academy